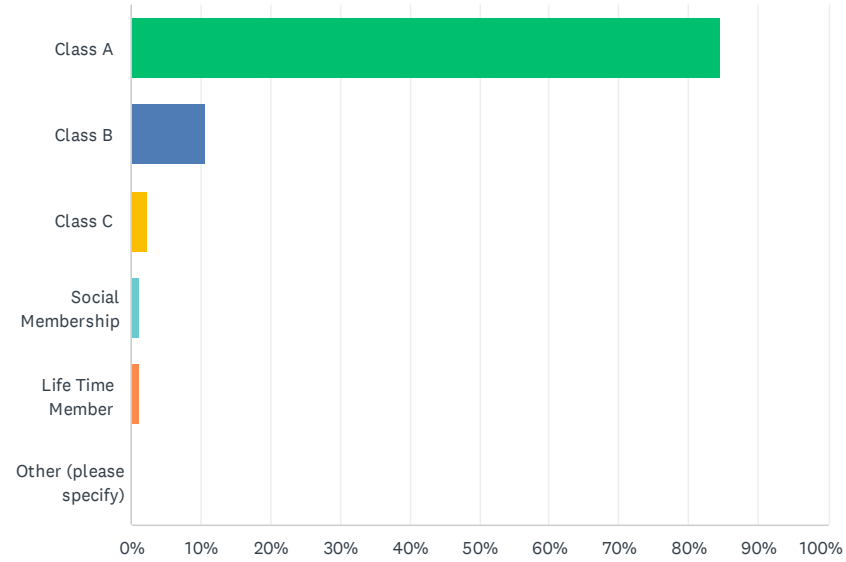


Regina Beach Yacht Club Membership Survey (2022 Season)

Q1 Please tell us the type of Membership you hold:

Answered: 85 Skipped: 0



Regina Beach Yacht Club Membership Survey (2022 Season)

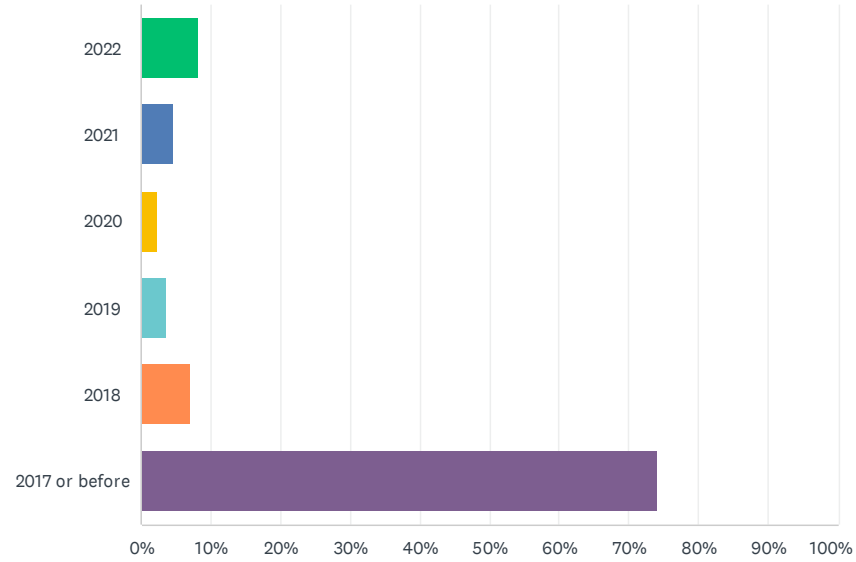
ANSWER CHOICES	RESPONSES	
Class A	84.71%	72
Class B	10.59%	9
Class C	2.35%	2
Social Membership	1.18%	1
Life Time Member	1.18%	1
Other (please specify)	0.00%	0
<b>TOTAL</b>		<b>85</b>

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Regina Beach Yacht Club Membership Survey (2022 Season)

Q2 I have been a member since:

Answered: 85 Skipped: 0



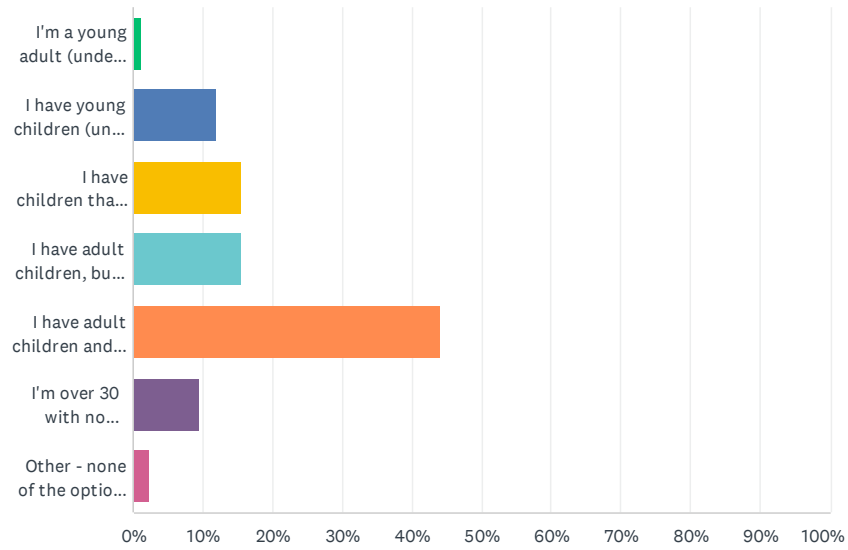
Regina Beach Yacht Club Membership Survey (2022 Season)

ANSWER CHOICES	RESPONSES	
2022	8.24%	7
2021	4.71%	4
2020	2.35%	2
2019	3.53%	3
2018	7.06%	6
2017 or before	74.12%	63
TOTAL		85

Regina Beach Yacht Club Membership Survey (2022 Season)

Q3 Please select which is most applicable to you. This question isn't required, however it will help us determine which services are most important to different groups of individuals at the Club.

Answered: 84 Skipped: 1



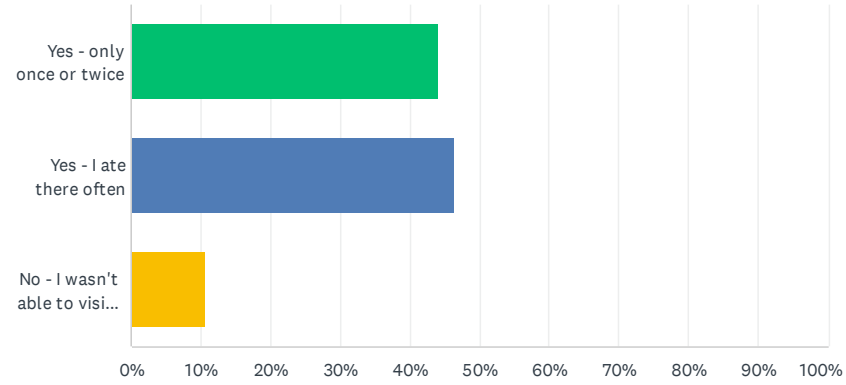
Regina Beach Yacht Club Membership Survey (2022 Season)

ANSWER CHOICES	RESPONSES	
I'm a young adult (under 30) with no children	1.19%	1
I have young children (under 10)	11.90%	10
I have children that are older but still dependent (10 - 18 years old)	15.48%	13
I have adult children, but no grandchildren	15.48%	13
I have adult children and grandchildren	44.05%	37
I'm over 30 with no children	9.52%	8
Other - none of the options apply to me	2.38%	2
<b>TOTAL</b>		<b>84</b>

Regina Beach Yacht Club Membership Survey (2022 Season)

### Q4 Did you have an opportunity to visit the Brass Monkey this season?

Answered: 84 Skipped: 1

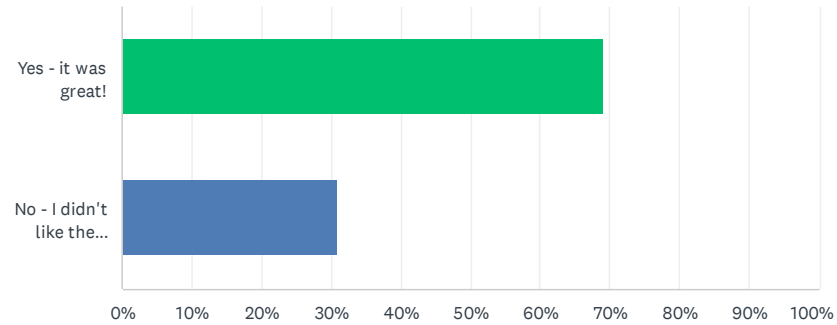


ANSWER CHOICES	RESPONSES
Yes - only once or twice	44.05% 37
Yes - I ate there often	46.43% 39
No - I wasn't able to visit this season	10.71% 9
Total Respondents: 84	

Regina Beach Yacht Club Membership Survey (2022 Season)

### Q5 Did you enjoy the menu offered by the Brass Monkey?

Answered: 84 Skipped: 1



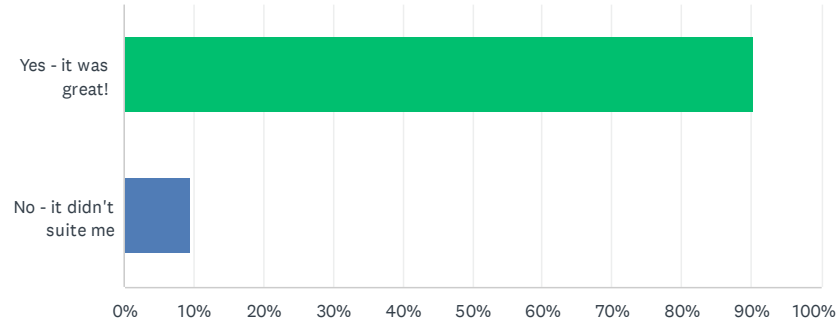
ANSWER CHOICES	RESPONSES
Yes - it was great!	69.05% 58
No - I didn't like the offering	30.95% 26
Total Respondents: 84	



Regina Beach Yacht Club Membership Survey (2022 Season)

### Q6 Did you enjoy the atmosphere at the Brass Monkey?

Answered: 84 Skipped: 1

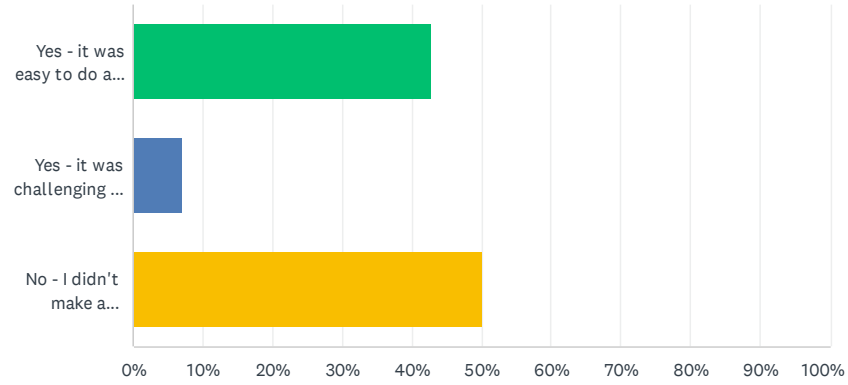


ANSWER CHOICES	RESPONSES	
Yes - it was great!	90.48%	76
No - it didn't suite me	9.52%	8
Total Respondents: 84		

Regina Beach Yacht Club Membership Survey (2022 Season)

### Q7 Did you make a reservation at the Brass Monkey in advance?

Answered: 84 Skipped: 1

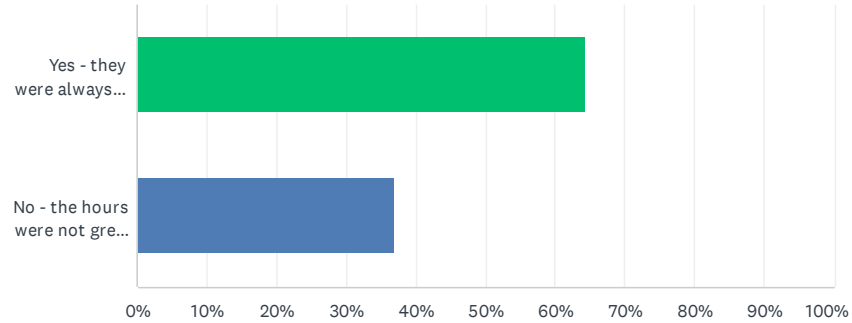


ANSWER CHOICES	RESPONSES
Yes - it was easy to do and took very little time to book online	42.86% 36
Yes - it was challenging to use the booking system, but I figured it out	7.14% 6
No - I didn't make a reservation	50.00% 42
Total Respondents: 84	

Regina Beach Yacht Club Membership Survey (2022 Season)

Q8 Were the hours of operations agreeable to you at the Brass Monkey?

Answered: 84 Skipped: 1

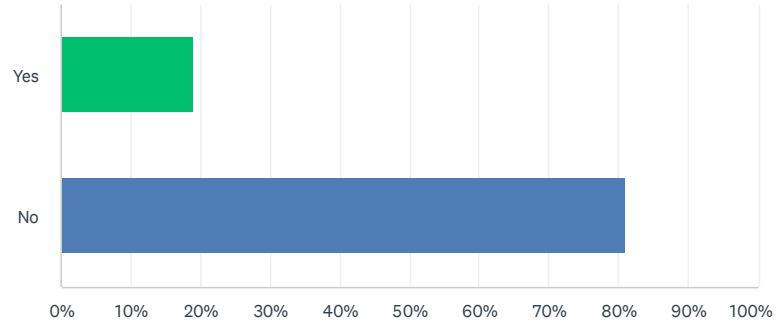


ANSWER CHOICES	RESPONSES	
Yes - they were always open when I wanted to go	64.29%	54
No - the hours were not great, I would have liked to see longer or different hours of operation offered	36.90%	31
Total Respondents: 84		

Regina Beach Yacht Club Membership Survey (2022 Season)

Q9 Did opening up the restaurant to the public impact your own personal enjoyment of the Upper Deck?

Answered: 84 Skipped: 1

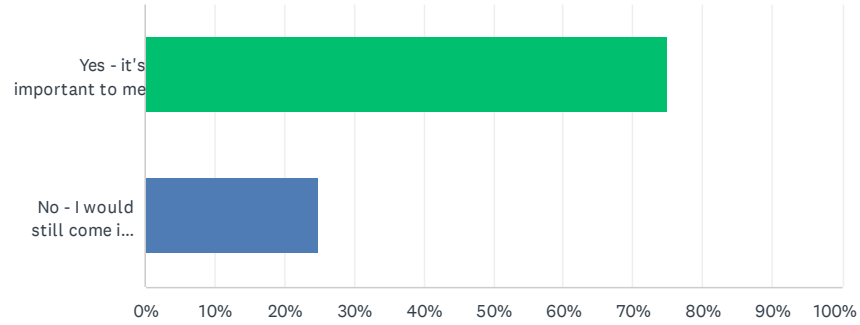


ANSWER CHOICES	RESPONSES	
Yes	19.05%	16
No	80.95%	68
Total Respondents: 84		

Regina Beach Yacht Club Membership Survey (2022 Season)

Q10 Do you feel a member discount is necessary from the restaurant?

Answered: 84 Skipped: 1

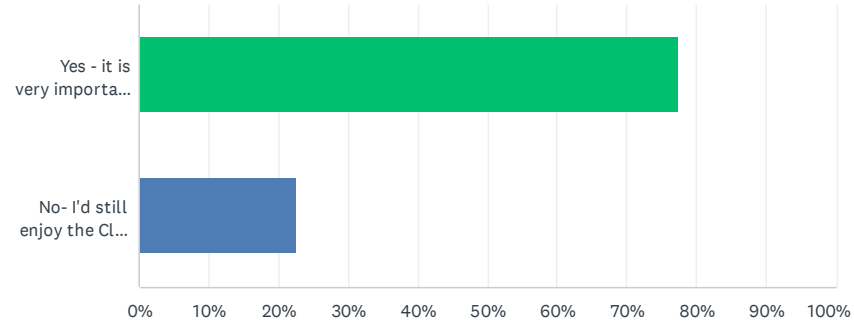


ANSWER CHOICES	RESPONSES
Yes - it's important to me	75.00% 63
No - I would still come if there was no discount	25.00% 21
Total Respondents: 84	

Regina Beach Yacht Club Membership Survey (2022 Season)

Q11 Do you enjoy having a full service restaurant available as a member of the Yacht Club?

Answered: 84 Skipped: 1



ANSWER CHOICES	RESPONSES
Yes - it is very important to me	77.38% 65
No - I'd still enjoy the Club without it	22.62% 19
Total Respondents: 84	

Regina Beach Yacht Club Membership Survey (2022 Season)

Q12 Please share any feedback you have relating to the services provided by the Brass Monkey at the Upper Deck?

Answered: 56 Skipped: 29

#	RESPONSES	DATE
1	There was a long weekend with the Monday as a holiday that it closed super early on a Sunday and there were several people outside that wanted to come in to eat. That would be my only suggestion is to keep it open longer on long weekends.	11/11/2022 6:07 AM
2	The Upper Deck was inconsistent with operating hours and there were many instances of discrepancies between advertised hours and actual operating hours.	11/10/2022 2:57 PM
3	We tried twice to eat there. We were told there was a 2 hour wait. We went elsewhere to eat. We did have drinks a couple of times on the upper deck. I know we looked at the menu and the menu looked great. But I think we only ate there once this season. Previous years, we've eaten there say 6-10 times a season. What im trying to say is that this year was a dramatic drop off in our eating at the restaurant.	11/10/2022 7:22 AM
4	The food was excellent. We were pleased to enjoy a meal and drink on the beautiful deck. However, the hours were sporadic and confusing. It would be nice to have more consistency and more frequent service. We were shocked it was closed Labor Day - one of the last lake weekends and a beautiful day. Service on lower level would be nice.	11/8/2022 12:15 PM
5	Often when reserving a table using the online system, my table was never ready for me when I arrived. The reason I was told that it wasn't was that they didn't know if I wanted to eat outside or in. There is no way to indicate that when reserving online.	11/8/2022 12:12 PM
6	Great menu. Value the "perks" of being a member as opposed to general public.	11/7/2022 10:20 AM
7	Excellent service and staff	11/6/2022 12:29 AM
8	I did not go to Brass monkey this season, but couldn't leave answers blank :)	11/4/2022 10:11 PM
9	Great atmosphere. Staff really made an effort to accommodate guests.	11/3/2022 12:51 PM
10	Service was slow when busy, like 2 hours, but great food.	11/3/2022 10:41 AM
11	Poor Service on different occasions. (Waitress, Timeliness, Accuracy, Attitude) Limited menu / Food selections.	11/1/2022 11:08 AM
12	I liked all the new rules around the Brass Monkey this year. I thought the prices on the menu were a bit expensive but everything has gone up. I also think that more pub type food would be better ie quessadillas, chips and salsa, etc.	10/31/2022 10:03 PM
13	I made reservations but not ready when I got there then sat me in a poor spot with a broken table twice. I thought the the 2 special nights I attended were poor. The menu was limited and kids menu poor. I never found the service that great There was some items on the menu were amazing but not always available I love the atmosphere at the Yacht Club but thought the food and menu at Golf course better	10/31/2022 10:00 PM
14	Food and service were good. Even though we made reservations they often were not there when we showed up	10/31/2022 6:42 PM
15	It was closed many times due to mechanical problems or other unspecified reasons.	10/31/2022 5:41 PM
16	The first couple of times the service was very good and then it went downhill from there. For Example 8 of us went for lunch after 1pm on a Saturday which it wasn't busy and took over 2 hours. Other example 4 us went for supper again it wasn't busy and it was hard to get served, no table clearing and the food came	10/31/2022 4:57 PM

Regina Beach Yacht Club Membership Survey (2022 Season)

	out with some meals hot and other cold. Very disappointing	
17	We went to the club twice for dinner. Once with guests and they commented that it seemed pricey. Once with 3 generations and it was good. You can tell the kitchen is too small and they are really challenged to get out the food. The staff are running and you can sort of feel the pressure. Just wondering is a simplified menu would be better. Bright side the drinks were better this year for sure	10/31/2022 3:00 PM
18	Having the brass monkey at the Yacht Club was absolutely fantastic, it was so nice to see people enjoying themselves on the deck and to be able to have great meals on site. We thoroughly enjoyed this improvement to the club experience! Did opening up the restaurant to the public impact your own personal enjoyment of the Upper Deck? I would actually say YES! It significantly IMPROVED my own personal enjoyment, it was a much more vibrant and enjoyable space.	10/31/2022 12:41 PM
19	Food was very good. Would be nice to have some smaller options available - simple sandwich etc.	10/31/2022 12:23 PM
20	The menu was not suited for the members and especially not suited for children — it was super expensive and a lot of times the service was not good	10/31/2022 7:28 AM
21	1- the questions posed do not allow for reasonable response. (5- love or hate menu? broader less 'formal' food, comfort food vs fancy restaurant. Drinks excessive expense...a main reason many do not come. 6- "Atmosphere?", staff -fantastic, operator mgmt- great, facility- too damn cold, AC has been an issue since inception, you can either keep the cooks comfy...or the patrons...I vote the latter! Windows, rails, exterior walls full of bugs....daily cleaning should be mandatory by the company contracted to use the place. 7- Rarely was there a need to reserve, place usually empty unless there was entertainment, which is another concern, who pays for entertainment when it primarily benefits the restaurant....no dances, no fun, just sit/eat/pay, mingling as a club (like in past) has vanished. 8- Hours served the operators, and with a 'fancy' place, not inviting for a visit and socializing day or evening, no morning coffee / toast / bun type environment .... 9- no impact, mostly due to non members voted with their feet like so many members have done, therefore the club and those trying to run a restaurant suffer financially and socially. 10- A pointless question without clarification. I cannot imagine how many members would not want some form of compensation for providing a restaurant owner opportunity to make \$ for themselves, especially those finding it too expensive and / or not a comfortable environment (combine many of previous points noted). What some may prefer is to pay less for mooring etc as do not care about the contracting out of the restaurant. This doesn't mean running it the way it had been in recent years by the club...\$80,000 in wages is unacceptable! 11- This 'cut and dried' yes/no question again offers unreasonable options, full service or nothing.... Why not investigate graduated service? try to build less 'formal' and more 'friendly' atmosphere, the true spirit of what made the RBYC a great place to visit, use, enjoy, entertain, socialize. There is a way, and it doesn't have to be so formal 'all the time'.	10/30/2022 11:37 PM
22	Didn't have the opportunity to use.	10/30/2022 9:12 PM
23	Don't want a full service restaurant. Burgers fries, fish, chips, beer	10/30/2022 5:20 PM
24	The meals should offer more local ingredients (Farm to Fork). There was nothing on the menu that was stood out that were at the Yacht club. We felt it was generic.	10/29/2022 2:28 PM
25	Food and service was good. A bit pricey.	10/29/2022 1:13 PM
26	It was good	10/29/2022 10:26 AM
27	The hours at the end of season were inconsistent and poorly communicated	10/29/2022 6:32 AM
28	I would have liked to have seen more variety and changes to the menu as the season progressed. The menu did not change from start of the season to the end and there were very few if any specials offered. As a result I got menu fatigue . This is important in a member driven club where visits are frequent	10/28/2022 11:22 PM
29	It was just way too expensive for our family to eat there often. We are members to spend time on the boat. Grab and go, snack type options would be better for our family	10/28/2022 10:26 PM
30	We recognize it is hard to staff how ever there were a number of times that the wait was not acceptable. Would like to see specials for a variety in menu	10/28/2022 10:15 PM



Regina Beach Yacht Club Membership Survey (2022 Season)

31	I had very positive experiences	10/28/2022 9:33 PM
32	Was disappointed in the service Went once on Sunday with another couple and waited a long time for a waitress Finally got one and couldn't serve us she was underage So waited finally left! Another time reserved a table it wasn't ready (not busy) for ten and were put around the side ! Not impressed had out of town visitors!	10/28/2022 9:03 PM
33	I made 3 reservations throughout the summer. On two of those occasions we could not be served because they ran out of food. This is not acceptable.	10/28/2022 7:52 PM
34	The service wasn't great to be honest. We went with a group for supper in later August. We sat outside. Our reservation was at 6 and by 8, our food still hadn't arrived. By the time the food came, it was getting dark outside, the wind has picked up and it got really cold outside. None of us had sweaters as it was hot at 6 when we got there and we expected to be done eating and gone long before 8. One person in our party didn't get their meal when everyone else did and she had to wait for them to prepare her meal while the rest of us were eating. The staff wasn't very attentive to our table and we were without cutlery when our food came still after we had asked a few times for cutlery. The waiter didn't come by to see if we wanted more drinks throughout our meal and after we were finally done eating, we had to wait probably another 30 minutes for our bill while our waiter sat at a table near us with his friends. It was pretty disappointing and too bad as it's such a beautiful location for a restaurant and our experience could have been so much better. The menu is very good though and the food was fairly decent.	10/28/2022 7:40 PM
35	Need to have a more kid friendly menu and need to have more bar type snacks for afternoon drinks. Would be nice to have specials and a change of menu.	10/28/2022 4:22 PM
36	Need better kids menu. More basic food. Would have ate there more often if a basic pizza or chicken fingers or fries were offered for kids.	10/28/2022 3:54 PM
37	It was slow	10/28/2022 3:35 PM
38	Just more days and hours	10/28/2022 3:04 PM
39	It would have been nice if the brass monkey was open at end of Aug and throughout September	10/28/2022 2:47 PM
40	Service and food were consistently good.	10/28/2022 2:03 PM
41	We need a family menu. We need more bar food choices. The last few years, the menu choices are too fancy for families. Kids don't eat blue cheese burgers and loaded fries. We need normal burgers, fries, chicken fingers, Caesar salad, wings, etc.... We used to be able to order things like mini corn dogs, soaghetti and meatballs	10/28/2022 1:20 PM
42	I felt that the menu didn't match what I was looking for. It seemed to be focused on an expensive dining experience, even at lunch. I chose to regularly eat at the golf club because the choices and price was more in keeping with what I was interested in eating and paying. The food was good quality and tasted good but I would have gone much more often if the menu had been different. I also felt that there were very few options for people who don't drink alcohol, especially given the breadth of commercially available options.	10/28/2022 12:58 PM
43	Great food Great service	10/28/2022 12:50 PM
44	We enjoy having food service at the Club, doesn't necessarily have to be a full service restaurant. We usually have our grandkids with us on the weekends and didn't eat there with them. I missed the ability to sit on the upper deck for a drink at the end of the day and enjoy a beverage.	10/28/2022 12:27 PM
45	Think it was pricey. Not enough general non fancy food items available. Should be soup sandwiches options lighter for lunch time meals maybe specials on weekends. Kids menu a lot if what they offered was not stuff kids like or too large portions	10/28/2022 12:25 PM
46	Fantastic! Food & service was excellent. Please come back again!!	10/28/2022 12:09 PM
47	The service was not great. Many times we waited. They would not serve at all on the lower deck during the times posted that it was to be open.	10/28/2022 12:07 PM
48	The menu early in the season was interesting and well executed but was seemingly changed and we stopped dining there	10/28/2022 12:02 PM

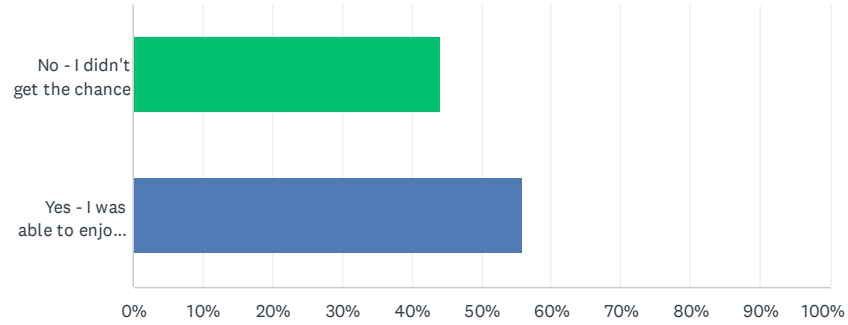
Regina Beach Yacht Club Membership Survey (2022 Season)

49	I am question the value my membership gives me when you can just walk off the street. I totally understand the vendors needs more foo traffic but the fee's to members is ridiculous. Also the spider webs on the windows and railing made the club look like a dump!!	10/28/2022 11:56 AM
50	Great restaurant	10/28/2022 11:47 AM
51	Best year ever.	10/28/2022 11:45 AM
52	I felt there was very poor communication as to when it would be open or closed. Hated it was closed mondays as so was the golf club. We went to enjoy in September only to find out it was closed and done for the season. A few of the waitresses were absolutely amazing. Not as fond of the lady that was managing the place.	10/28/2022 11:37 AM
53	Expensive and did not have kid friendly food items. The ones offered were too "gourmet". Examples Plain chicken fingers (no spice), plain pepperoni pizza, plain noodles...	10/28/2022 11:35 AM
54	FOOD QUALITY WAS POOR. THE FRIED CHICKEN WAS INEDIBLE AND WHEN COMPLAINED THERE WAS NO DESIRE TO MAKE IT BETTER. AFTER SPENDING \$300 on a meal for 6, i left feeling like i wouldnt be back	10/28/2022 11:33 AM
55	Needed more quick options for coming off the boat and just getting fed etc. like chicken fingers that kids would eat that you get at every other restaurant. And like a kids pizza cheese or pepperoni. More like bar food option to get everyone happy etc. The fine dining is great but not needed in the summer where you just want to get kids fed and out the door. Service was long to get more drinks etc	10/28/2022 11:31 AM
56	Not a fan of the free bird. Food is good if JP is cooking. It's overpriced and no simple meals for the kids. Not a fan of their employees	10/28/2022 11:30 AM

Regina Beach Yacht Club Membership Survey (2022 Season)

### Q13 Did you use the Lower Deck in 2022?

Answered: 84 Skipped: 1

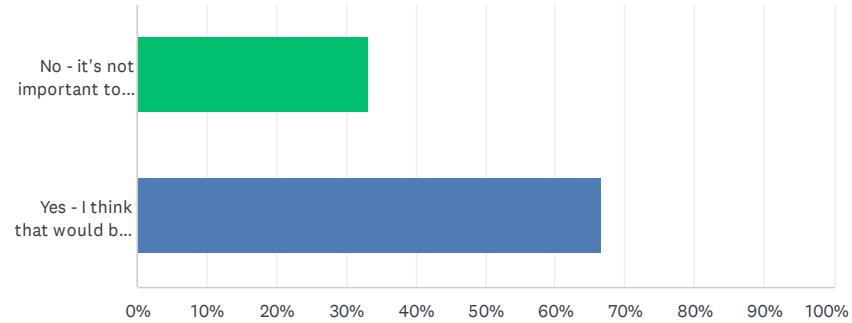


ANSWER CHOICES	RESPONSES
No - I didn't get the chance	44.05% 37
Yes - I was able to enjoy it	55.95% 47
Total Respondents: 84	

Regina Beach Yacht Club Membership Survey (2022 Season)

Q14 Do you think food and beverage service is required on the Lower Deck?

Answered: 84 Skipped: 1

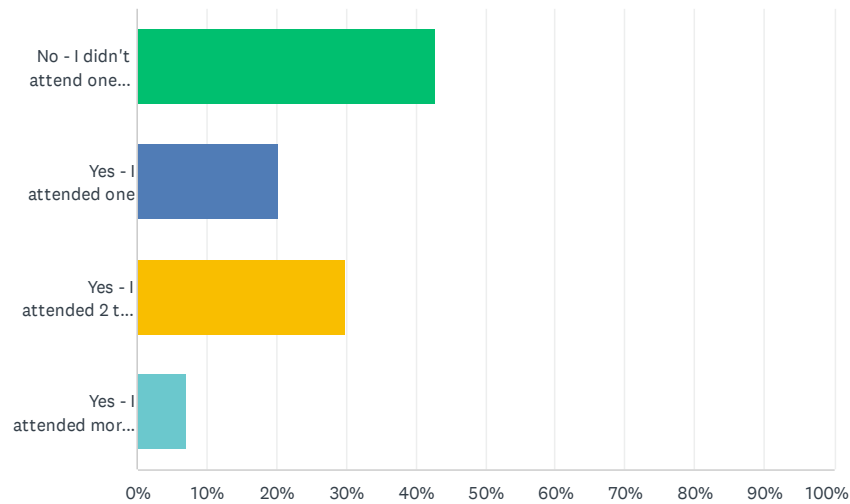


ANSWER CHOICES	RESPONSES
No - it's not important to me, the space is enough!	33.33% 28
Yes - I think that would be wonderful and elevate the space!	66.67% 56
Total Respondents: 84	

Regina Beach Yacht Club Membership Survey (2022 Season)

Q15 There were several informal events held for members throughout the season. These events included Lower Deck happy hour & music, kid's activities, fireworks, and events held by the Brass Monkey. Did you attend any of these member events this season?

Answered: 84 Skipped: 1

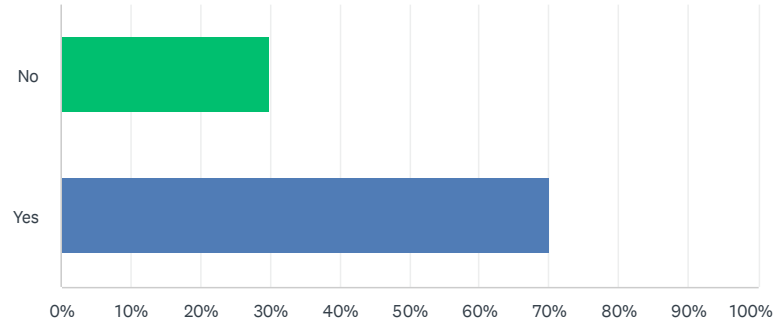


ANSWER CHOICES	RESPONSES
No - I didn't attend one event	42.86% 36
Yes - I attended one	20.24% 17
Yes - I attended 2 to 3 events	29.76% 25
Yes - I attended more than 3 events	7.14% 6
<b>TOTAL</b>	<b>84</b>

Regina Beach Yacht Club Membership Survey (2022 Season)

Q16 Do you feel member events are an important part of your membership?

Answered: 84 Skipped: 1

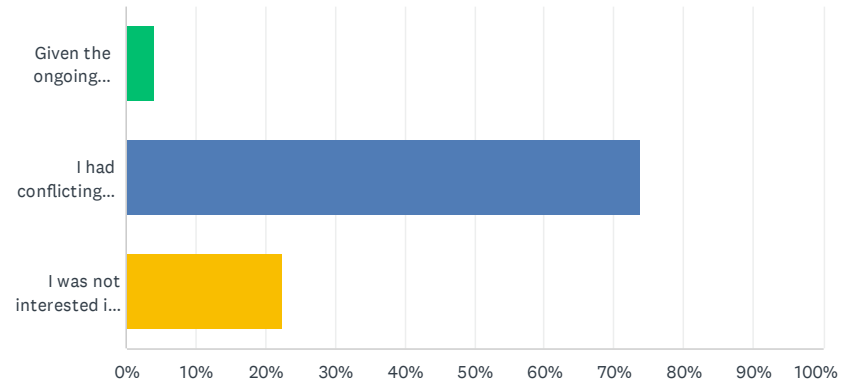


ANSWER CHOICES	RESPONSES	
No	29.76%	25
Yes	70.24%	59
TOTAL		84

Regina Beach Yacht Club Membership Survey (2022 Season)

Q17 If you were unable to attend any of the events this season, please tell us why you were unable to participate?

Answered: 76 Skipped: 9

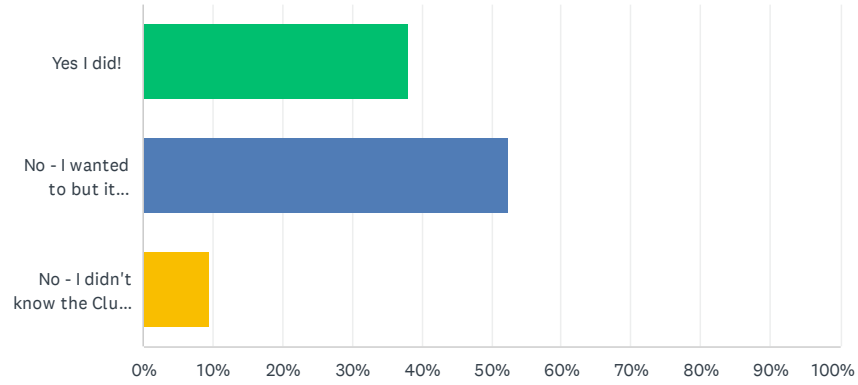


ANSWER CHOICES	RESPONSES
Given the ongoing pandemic I was not comfortable socializing	3.95% 3
I had conflicting commitments	73.68% 56
I was not interested in the events offered	22.37% 17
<b>TOTAL</b>	<b>76</b>

Regina Beach Yacht Club Membership Survey (2022 Season)

Q18 Did you attend a Lower Deck Happy hour?

Answered: 84 Skipped: 1



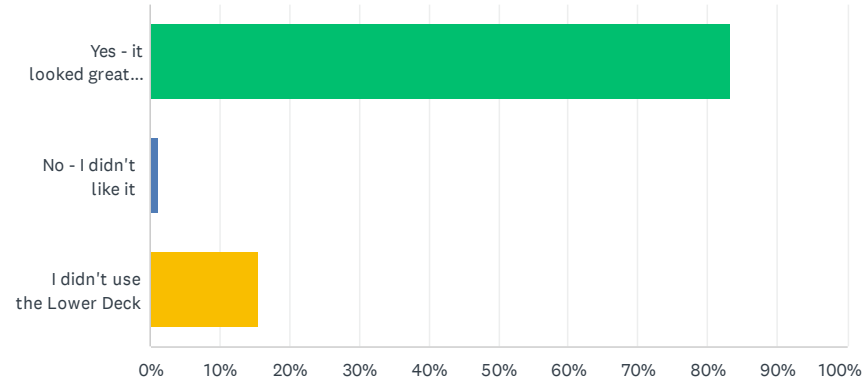
ANSWER CHOICES	RESPONSES	
Yes I did!	38.10%	32
No - I wanted to but it didn't work out	52.38%	44
No - I didn't know the Club was hosting Happy Hour on the Lower Deck	9.52%	8
<b>TOTAL</b>		<b>84</b>



Regina Beach Yacht Club Membership Survey (2022 Season)

Q19 Did you enjoy the new layout and design of the Lower Deck?

Answered: 84 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes - it looked great and functional!	83.33%	70
No - I didn't like it	1.19%	1
I didn't use the Lower Deck	15.48%	13
<b>TOTAL</b>		<b>84</b>

Regina Beach Yacht Club Membership Survey (2022 Season)

Q20 What types of events and services would you like to see offered on the Lower Deck?

Answered: 53 Skipped: 32

#	RESPONSES	DATE
1	Pub grub and drinks for quick service	11/13/2022 8:17 PM
2	Happy hour food specials such as wings etc. and drink specials such as mojitos, margaritas, aperol spritz etc.	11/10/2022 3:00 PM
3	The happy hour was a good suggestion	11/10/2022 7:24 AM
4	A bar would be good	11/9/2022 6:11 AM
5	Perhaps some better communication to members. And, charging members to sit on the deck on July 1 was gauche. We were charged \$10 to sit and eat/drink, but entertainment did not start until much later.	11/8/2022 12:21 PM
6	Live music and a very simple snack and beverage service	11/8/2022 12:20 PM
7	Full food and bar service. Continue doing what you are doing for events.	11/7/2022 10:22 AM
8	Not interested in attending	11/6/2022 12:32 AM
9	unsure, new to the club.	11/4/2022 10:13 PM
10	Music live or streaming	11/3/2022 10:46 AM
11	Live music	11/1/2022 10:39 PM
12	Live music is always Good!	11/1/2022 11:12 AM
13	Musical entertainment during happy hour. Having drink service and appetizers during happy hour.	11/1/2022 9:42 AM
14	drinks and peanuts/chips/etc is all we need	10/31/2022 10:06 PM
15	N/A	10/31/2022 6:45 PM
16	Never seemed to have service for Hay hours we attended, had to get your own drinks or round u a server.	10/31/2022 5:44 PM
17	I could go for a cold beer and clam or a Ceasar when i get done boating. Maybe a burger and fries. Nothing special really basic and some shade	10/31/2022 3:04 PM
18	It was nice to be able to order a snack upstairs and enjoy it on the lower deck. if there was a way to mobile order for delivery to the lower deck that would be even more awesome!	10/31/2022 12:44 PM
19	Some midday events - a members social would be great	10/31/2022 12:24 PM
20	Just a beverage service — self serve no need for waitresses	10/31/2022 7:37 AM

Regina Beach Yacht Club Membership Survey (2022 Season)

21	Move some to the upper deck...if view, sun, and a feeling of ownership and personal importance to the viability of the club merit at all.	10/30/2022 11:55 PM
22	More live music.	10/30/2022 9:15 PM
23	It's nice to sit and visit with member friends. No services required	10/30/2022 5:24 PM
24	We liked the themed events and maybe partner up with industry and have presentations on tourism/water sports/new equipment? (CAA,Cabelas, FAE)	10/29/2022 2:42 PM
25	Same as the upper deck	10/29/2022 10:33 AM
26	This year had a good balance	10/29/2022 6:36 AM
27	Food specials and entertainment...	10/28/2022 11:25 PM
28	More events like the Cher event in 2021	10/28/2022 10:49 PM
29	Music that you can visit others Without yelling and constantly saying what????	10/28/2022 10:49 PM
30	It's perfect for grabbing drinks when the kids are at the beach. Music down there is always awesome and creates a great environment. The furniture improvements looked amazing	10/28/2022 10:31 PM
31	It was good	10/28/2022 10:28 PM
32	Events are not necessary from my perspective	10/28/2022 9:37 PM
33	Happy hour with music. There was good music offered in 2021. We enjoyed the local musicians this year.	10/28/2022 7:56 PM
34	Drinks and appetizers would be great :)	10/28/2022 7:45 PM
35	Members only activities	10/28/2022 5:09 PM
36	Drinks, snacks and kids events.	10/28/2022 4:33 PM
37	Entertainment and happy hours	10/28/2022 3:47 PM
38	Just bar service	10/28/2022 3:08 PM
39	Have the lower deck self serve or bring you own from the restaurant! Or have simple food dogs and burgers and bags of chips	10/28/2022 2:50 PM
40	Indifferent	10/28/2022 2:33 PM
41	Similar offerings to this past year would be good.	10/28/2022 2:07 PM
42	More music. The few times it was offered, it was great.	10/28/2022 1:00 PM
43	Happy hour Entertainment on the deck Rider games	10/28/2022 12:54 PM
44	Drinks food services	10/28/2022 12:27 PM
45	live music, wine tastings	10/28/2022 12:19 PM
46	Same as this year	10/28/2022 12:12 PM
47	Beer on tap or beer on ice so service could be faster	10/28/2022 12:10 PM

Regina Beach Yacht Club Membership Survey (2022 Season)

48	Food and dinning the service from upstairs was horrible.	10/28/2022 12:09 PM
49	Don't Care	10/28/2022 11:58 AM
50	Same as last year	10/28/2022 11:48 AM
51	More live music	10/28/2022 11:47 AM
52	I've often wondered if a crib tournament or something like that would be a drawing card.	10/28/2022 11:40 AM
53	Hdhehrh	10/28/2022 11:34 AM

Regina Beach Yacht Club Membership Survey (2022 Season)

Q21 Please provide any feedback you have on the Lower Deck?

Answered: 35 Skipped: 50

#	RESPONSES	DATE
1	.	11/10/2022 7:24 AM
2	We enjoyed the lower deck many times, however some service would have been good	11/9/2022 6:11 AM
3	Service would be nice on the lower deck. The washroom NEEDS better attention. 4 weeks in a row, the same brown stain was on the back of the toilet.	11/8/2022 12:21 PM
4	Really enjoyed the space. Drink and food service would be nice.	11/7/2022 10:22 AM
5	Didn't visit	11/6/2022 12:32 AM
6	It is a great usable space	11/3/2022 10:46 AM
7	didn't use it but liked the idea for members	10/31/2022 10:06 PM
8	It was dirty there was spider webs which I thought should be cleaned up daily.	10/31/2022 10:03 PM
9	None-did not use it	10/31/2022 6:45 PM
10	Liked sitting under the shade on hot days.	10/31/2022 5:44 PM
11	I wish i could use it more and that is my fault not any design or hours	10/31/2022 3:04 PM
12	Lower deck looked and felt awesome. It was a great spot to hand out. Would love to have mobile ordering and food delivery to the lower deck from The Brass Monkey	10/31/2022 12:44 PM
13	My children and grandchildren are too old for the beach area and kids club but it is nice for the younger ones — my kids still like the playground but I feel that the public was using all of these services and wandering around thru the boats way too much ! We have paid a lot of money to have boats secured and I don't think there was any problems but it is something to watch for in the future!	10/31/2022 7:37 AM
14	13- Used but it was not a feel or service we pay (and have paid for decades) to get away from best view, access to foods, etc.. 14- Its a great option for members choosing to use it, they could / should be able to pick up their food, drink and walk down if thats the environment they enjoy, choice...doesn't have to be a full service segregated and staffed (at least not all the time). PS, occasionally there was non members using the lower areas to relax / visit...so with contract operators, who polices access outside the restaurant? 16- "member " events are so overwhelmed by some larger groups of member 'guests', and not policed to ensure not abused. Limited space...limit # of guests? Also 'some' get early access to event space due to position and preannounced booking.... 17-many of the reasons noted in prior comments drove many to not attend...cost/crowd/etc/etc. Not just "pandemic, prior commitment or lack of interest in the event". 19- its improved over what furniture was previously, but there are so many more things that make it an inviting space.	10/30/2022 11:55 PM
15	How about a vending machine?	10/29/2022 2:42 PM
16	The opening hours were sporadic and it wasn't well marketed	10/28/2022 11:25 PM

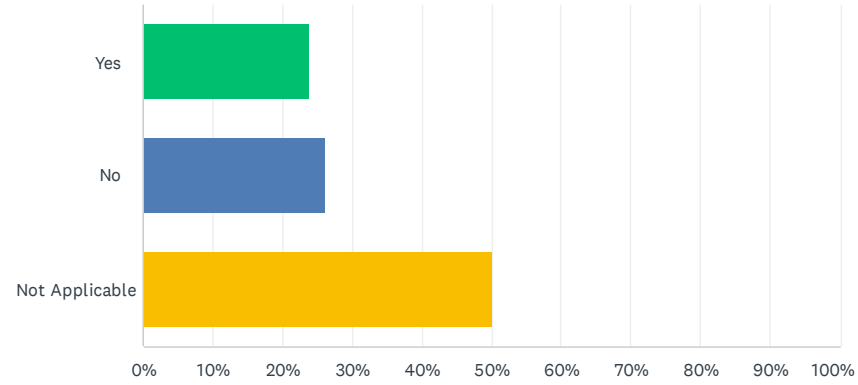
Regina Beach Yacht Club Membership Survey (2022 Season)

17	Enjoyed just sitting and visiting	10/28/2022 10:49 PM
18	Great job. I think the announcement of open times worked well. If people know when to expect service, likely work their schedules to get there	10/28/2022 10:31 PM
19	None	10/28/2022 10:28 PM
20	I found it to be a relaxing spot	10/28/2022 9:37 PM
21	Really beautiful space.	10/28/2022 7:56 PM
22	It's a very nice area to sit and relax	10/28/2022 7:45 PM
23	Some way of contacting upstairs without having to go up there. A buzzer or bell or something	10/28/2022 5:09 PM
24	Should have a way that you can order drinks or food to get better service. Direct light or call to up stairs.	10/28/2022 4:33 PM
25	Keep it open great place to socialize with other members	10/28/2022 2:50 PM
26	None	10/28/2022 2:33 PM
27	Awesome space, cozy and easy to socialize with other members. Liked that it was close to playground/beach so kids could come and go. Loved the entertainment on lower deck	10/28/2022 12:54 PM
28	While the lower deck looks great, it was difficult to get service there. We even had difficulties when we went upstairs to get our own drinks.	10/28/2022 12:29 PM
29	NA	10/28/2022 12:19 PM
30	It's great to have it -- especially for families with kids	10/28/2022 12:12 PM
31	At times the service was slow	10/28/2022 12:10 PM
32	I think its stupid putting members on the lower deck. The big attraction is looking over the marina and the lake!!	10/28/2022 11:58 AM
33	No comment	10/28/2022 11:47 AM
34	Actually be open for happy hours. Rarely anyone manning the bar	10/28/2022 11:37 AM
35	Really didn't like how members that paid to use the club had to be relegated to the bottom deck if the upper deck was full with public patrons. I paid to build this club etc I should have first choice	10/28/2022 11:34 AM

Regina Beach Yacht Club Membership Survey (2022 Season)

Q22 Did your children attend any of the Kids Club events?

Answered: 84 Skipped: 1

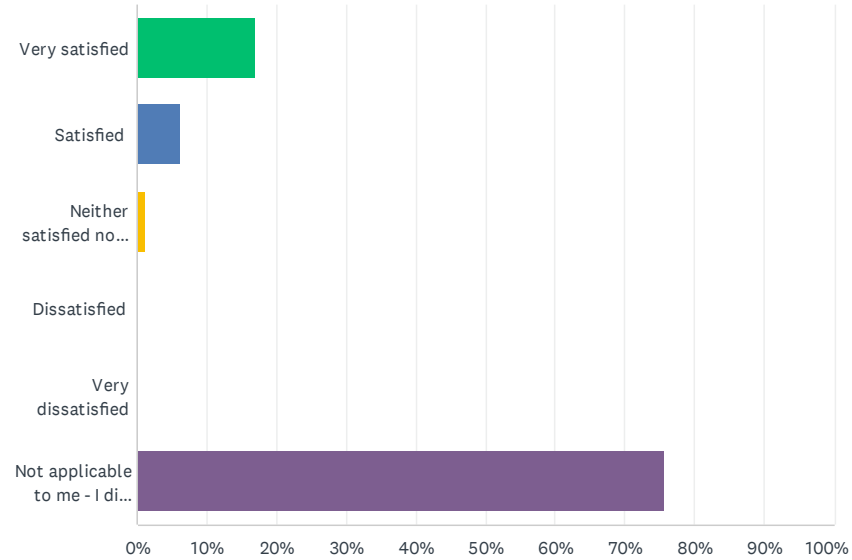


ANSWER CHOICES	RESPONSES	
Yes	23.81%	20
No	26.19%	22
Not Applicable	50.00%	42
TOTAL		84

Regina Beach Yacht Club Membership Survey (2022 Season)

Q23 Please rate the overall quality of the Kids Club program by telling us how satisfied you were with this service:

Answered: 82 Skipped: 3





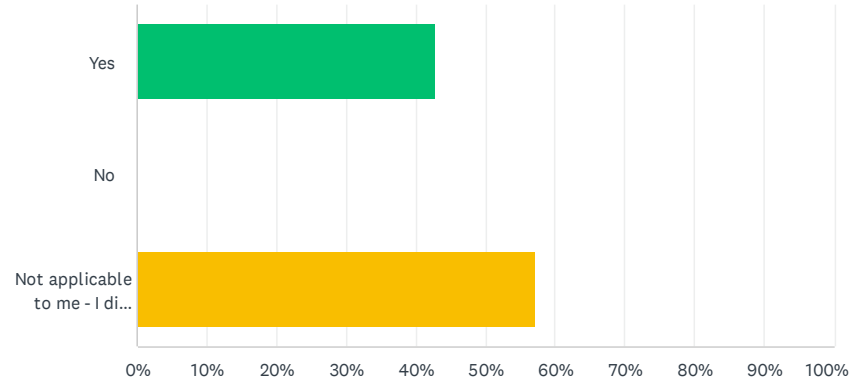
Regina Beach Yacht Club Membership Survey (2022 Season)

ANSWER CHOICES	RESPONSES	
Very satisfied	17.07%	14
Satisfied	6.10%	5
Neither satisfied nor dissatisfied	1.22%	1
Dissatisfied	0.00%	0
Very dissatisfied	0.00%	0
Not applicable to me - I did not utilize this program	75.61%	62
<b>TOTAL</b>	<b>82</b>	

Regina Beach Yacht Club Membership Survey (2022 Season)

Q24 Would you like to see the Kid's Club program offered again?

Answered: 84 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	42.86%	36
No	0.00%	0
Not applicable to me - I did not utilize this program	57.14%	48
<b>TOTAL</b>		<b>84</b>

Regina Beach Yacht Club Membership Survey (2022 Season)

Q25 What type of member enhancement programs would you like to see offered by the Club throughout the summer?

Answered: 32 Skipped: 53

#	RESPONSES	DATE
1	Boating events, regattas, up-the-lake picnic	11/13/2022 8:17 PM
2	.	11/10/2022 7:24 AM
3	Initially we weren't receiving the emails but once we got that figured out it was all good. The restaurant served good food however there were many times we would have liked to have taken people it was closed	11/9/2022 6:11 AM
4	Overall, the communication is poor. As newer members, we were trying to learn more about the club and what is available. There needs to be an easily accessible manual for members so we can understand rules, services, amenities such as storage of tubes/floaties, use of the beach, boat storage location/fees, club rules etc. It was difficult to get accurate and detailed information.	11/8/2022 12:21 PM
5	The DJ nights were unimpressive and a waste of money from our point of view. If it's not going to be live music, you may as well turn on a streaming service. Previously, we've had great times with live music - Cher impersonator night, other tribute bands, etc. These are well attended and are a lot of fun.	11/8/2022 12:20 PM
6	Nothing new needed. Continued discount at restaurant makes me want to use it more.	11/7/2022 10:22 AM
7	a few	11/3/2022 10:46 AM
8	Unsure at this time.	11/1/2022 11:12 AM
9	Drink and appetizers during the lower deck happy hour.	11/1/2022 9:42 AM
10	not that interested in these	10/31/2022 10:06 PM
11	More special events-e.g. poker derby More music and dance nights	10/31/2022 6:45 PM
12	My grandkids are always excited to spend time at the little beach or the playground. Whether it is structured or not	10/31/2022 3:04 PM
13	I would love to see a poker derby, and or some friendly sporting competitions? eg. water ski, wakeboard, wakesurf etc	10/31/2022 12:44 PM
14	The member events they had were so expensive — ex the icebreaker had a dj that played loud all thru your supper that you couldn't talk and the members were charged 20\$ each so we paid 40\$ plus our food and drinks that was to be a fun event and get to know the members	10/31/2022 7:37 AM
15	Lets get past use of the upper deck first. Underutilized and enjoyed by members...mostly due to accomodating (once again) a fancy restaurant, where it is clear, expensive formal food is obviously only enjoyed and aforded by a limited number of members. The public do not come to the lake for this level of food service at late in the day or evening, if you want the public....burgers, fries, fast food... where you dress as you are....when a 'the beach'.	10/30/2022 11:55 PM
16	Bring back the social memberships and close the club to the public.	10/30/2022 5:24 PM
17	Something where you can something new.	10/29/2022 2:42 PM

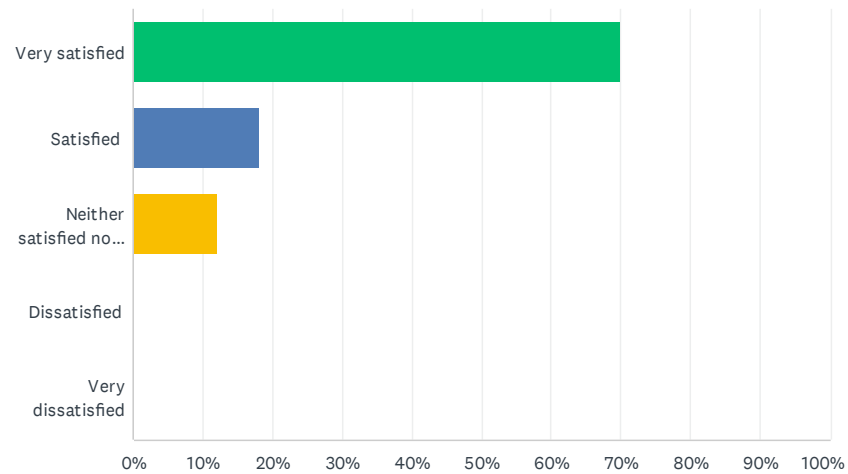
Regina Beach Yacht Club Membership Survey (2022 Season)

18	Some water side events. Cruises to Roman's, Ethers etc	10/29/2022 6:36 AM
19	More entertainment, even modest, simple food specials, perhaps food theme nights. Family picnics...	10/28/2022 11:25 PM
20	Beverage service on lower deck with some music	10/28/2022 10:49 PM
21	More in July	10/28/2022 10:49 PM
22	None I can think of	10/28/2022 9:37 PM
23	I am content with the way things are right now	10/28/2022 7:45 PM
24	Live music for free	10/28/2022 5:09 PM
25	Events for the older kids or young adults. This group is the future of the club. Happy hours specials.	10/28/2022 4:33 PM
26	More social gatherings	10/28/2022 3:47 PM
27	Family friendly activities	10/28/2022 2:33 PM
28	We're generally satisfied with current offerings and don't have any specific recommendations.	10/28/2022 2:07 PM
29	Something targeted, engaging teen and young adults who are part of the club. Overall it feels like a place for wealthy people in their 70's and their preteen grandchildren	10/28/2022 1:00 PM
30	Kids club Happy hour Entertainment on lower deck Maybe a special members night in e restaurant	10/28/2022 12:54 PM
31	All of the ones that have been going on, plus a family picnic or two.	10/28/2022 12:12 PM
32	More live music	10/28/2022 11:47 AM

Regina Beach Yacht Club Membership Survey (2022 Season)

Q26 For the 2022 season, the RBYC Board engaged Dan Arsenault & Brady Wilcox to manage the Club. Reflecting back on the boating season, please rate your overall experience in terms of marina services and operations. Would you say that you were...

Answered: 83 Skipped: 2



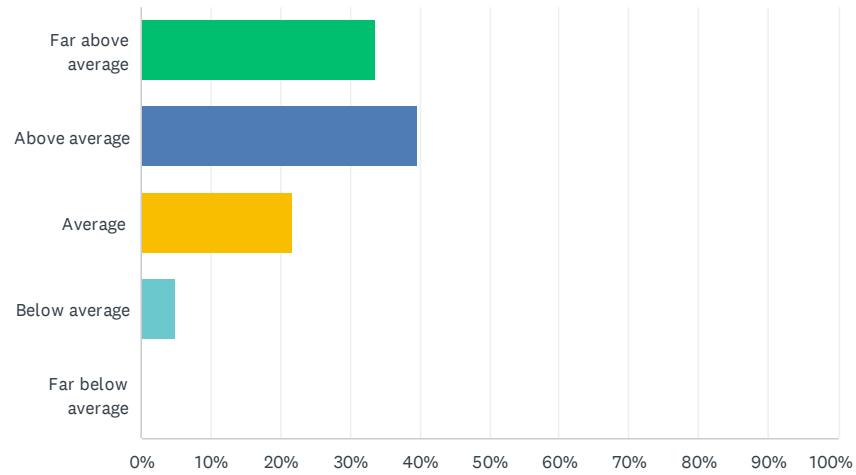
Regina Beach Yacht Club Membership Survey (2022 Season)

ANSWER CHOICES	RESPONSES	
Very satisfied	69.88%	58
Satisfied	18.07%	15
Neither satisfied nor dissatisfied	12.05%	10
Dissatisfied	0.00%	0
Very dissatisfied	0.00%	0
<b>TOTAL</b>		<b>83</b>

Regina Beach Yacht Club Membership Survey (2022 Season)

Q27 How would you rate your overall experience with and level of customer service received from the Marina Staff this season (employees other than Dan & Brady)?

Answered: 83 Skipped: 2

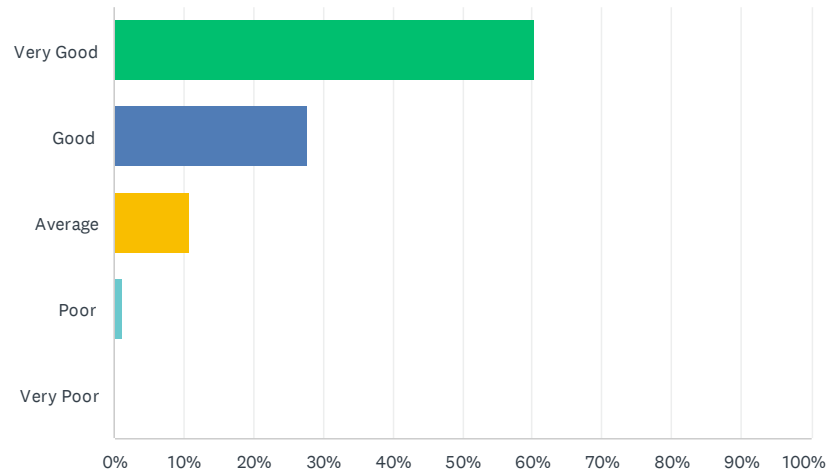


ANSWER CHOICES	RESPONSES	
Far above average	33.73%	28
Above average	39.76%	33
Average	21.69%	18
Below average	4.82%	4
Far below average	0.00%	0
<b>TOTAL</b>		<b>83</b>

Regina Beach Yacht Club Membership Survey (2022 Season)

Q28 How would you rate the overall quality of services provided by RBYC marina management and staff? Would you say that the service quality was...

Answered: 83 Skipped: 2



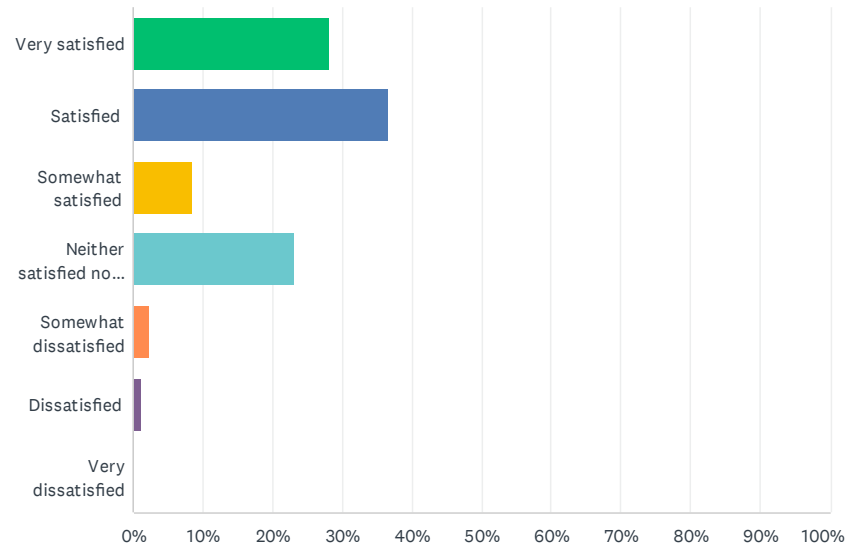
ANSWER CHOICES	RESPONSES	
Very Good	60.24%	50
Good	27.71%	23
Average	10.84%	9
Poor	1.20%	1
Very Poor	0.00%	0
<b>TOTAL</b>		<b>83</b>



Regina Beach Yacht Club Membership Survey (2022 Season)

Q29 As a Board representing the membership base of RBYC we strive to be approachable, responsive and engaging to members throughout the season. Please tell us how satisfied you were with this seasons Board of Directors this season?

Answered: 82 Skipped: 3



Regina Beach Yacht Club Membership Survey (2022 Season)

ANSWER CHOICES	RESPONSES	
Very satisfied	28.05%	23
Satisfied	36.59%	30
Somewhat satisfied	8.54%	7
Neither satisfied nor dissatisfied	23.17%	19
Somewhat dissatisfied	2.44%	2
Dissatisfied	1.22%	1
Very dissatisfied	0.00%	0
<b>TOTAL</b>		<b>82</b>

Regina Beach Yacht Club Membership Survey (2022 Season)

Q30 Please provide any additional comments on customer service received and experiences with the Yacht Club's , Board of Directors, Management and Staff during the 2022 season below:

Answered: 36 Skipped: 49

#	RESPONSES	DATE
1	It's very apparent that certain members get preferential treatment from the management team than other members do. All members should be respected and treated equally.	11/10/2022 3:03 PM
2	The kids that were working for the summer did a good job. We are pretty self sufficient within the marina so we don't often need their help. But when we did need their help the kids were always helpful. We did get stranded on the lake once this summer. Dan was super helpful in a stressful situation. He rescued our boat and pulled us back to the Yatch Club. Huge thanks.	11/10/2022 7:28 AM
3	Dan and the whole crew at the docks helped me with everything! I've only trailered a boat, never tied off for a night. Dan and the crew answered my questions and they showed me their techniques. It was much appreciated!	11/8/2022 4:31 PM
4	Presence and interaction of board was non-existent. To our knowledge, there was no attempt to actively interact with members. Dan is knowledgable about the boats, locations, etc however, he has zero personality. A smile or wave would be welcome. He always seemed grouchy and irritated by questions. Brady was never present - we have never met her other than email communication. We have had to search for answers to questions that should have been provided to newer members. It appears the staff assume people have been members for many years, but on the contrary many are new and would appreciate some information and details about the club. Another thing no one seems to answer is how we sell our 'share' if we no longer want to remain a member. There should be an easy way to find details such as storage of boat, club rules/regulations, who/how/where can tubes be stored, how to access gas rebate, etc. No package outlining details was ever provided.	11/8/2022 12:29 PM
5	The attendants at the docks were excellent and responsive. Dan runs a well organized marina.	11/7/2022 10:23 AM
6	Dan was always quick to respond if we had an issue with the lift or the boat. Staff was always pleasant. My favourite member of the Board is Erin Hubenig/Trapp.	11/1/2022 9:45 AM
7	I think the employees could clean the filthy playground equipment and spider webs everywhere check boats more and clear water from tarps when they have time not be on their phones I never saw Brady it seemed office always locked Dan was always available and helpful	10/31/2022 10:09 PM
8	Danny was always there when I needed him. never met Brady except by phone and she was pleasant. Had no dealings with board. not even sure how is the commodore: Doug Mackenzie?	10/31/2022 10:07 PM
9	Since the club has now opened the upper deck to the public it cannot be considered a private club. There is no advantage for a "B" member except to be able to make a reservation for dinner and free day parking. This is all you get extra as a member paying \$650.	10/31/2022 6:50 PM
10	Never seemed to see them around much.	10/31/2022 5:50 PM
11	I don't know any BOD's. However Dan, Brady and the staff were the best i have seen by far the three years i have been there. That starts at the top down and isn't by accident. The young guys / gals at the pumps etc were outstanding	10/31/2022 3:06 PM
12	We were new to the club this year. Our orientation could have been better. We were not really made aware of all the opportunities provided nor put on the email	10/31/2022 12:26 PM

Regina Beach Yacht Club Membership Survey (2022 Season)

list until we made a few calls. Dan was helpful and was a significant resource

13	The Board approved - and Brady and Dan carried out - a fantastic wedding ceremony & social for my son and his new wife. Fantastic service!	10/31/2022 9:59 AM
14	We had trouble connecting with the administration to ask any questions on bills or merchandise — the office didn't seem to be open very much!	10/31/2022 7:40 AM
15	Dan is attentive and courteous, Cannot comment on Brady as had no engagement with him (to the point I can say i wouldnt recognize him). Dan was often observed rushing to help a member dock, even in the marina, while having to usher the staff to do the same.... but seemed to fall on deaf ears as only responded when told, no initiative on their own. Clean up around marina, same as in past, limited, but lots of time when gas pumps are slow to be on phones.... major ongoing issue. There needs to be daily tasks and directive to 'stay busy, no sitting until a break'. At least look busy.	10/31/2022 12:02 AM
16	Dan and marina staff were excellent. Why do you send out surveys about restaurant services when responses are not taken into account?	10/30/2022 5:28 PM
17	Brady, Dan and Zach were great. They looked after us.	10/29/2022 2:43 PM
18	I would like to see a double verification (via Text) on moored boats that are taxied in to dry dock for members so that the correct water crafts are identified.	10/29/2022 10:37 AM
19	The board should invite more member participation in some or all meetings. An open portion of the meeting encourages that and helps to quell misunderstandings and discourse	10/29/2022 6:41 AM
20	We need to fix the mechanical system so that guests in the perimeter seating inside aren't freezing there assess off! Generally speaking the temperature inside the club is kept far too cool and often the doors are wide open with the AC going full blast...plus I generally think the cleanliness of the washrooms and outside deck area was not up to the standards I would expect.	10/28/2022 11:31 PM
21	Some were quite willing to listen to our feedback Others unapproachable	10/28/2022 10:51 PM
22	Great	10/28/2022 10:30 PM
23	I have none	10/28/2022 9:39 PM
24	We experienced excellent customer service and the staff was very attentive and helpful.	10/28/2022 7:46 PM
25	Pictures of board members so I can know who they are	10/28/2022 5:10 PM
26	Need to be more member oriented and meetings better organized	10/28/2022 3:50 PM
27	I can't say I saw much activity/presence of the board. The management and staff were great.	10/28/2022 1:02 PM
28	Dan and Brady have gone above and beyond to make the marina run efficiently. Had a great group of hardworking kids this year. Always around and helpful. Grounds looked good. Marina was amazing this year	10/28/2022 12:56 PM
29	Can't say enough about the help Dan provided this summer as a first time boater. IT was greatly appreciated.	10/28/2022 12:40 PM
30	Keep up the great work	10/28/2022 12:13 PM
31	Dan continues to be exceptional!! Very good	10/28/2022 12:12 PM
32	Great staff	10/28/2022 11:49 AM
33	Out side staff were the best	10/28/2022 11:48 AM
34	More attention to members' boats; checking tarps, removing standing water on tarps after rain, cleaning out cob webs, fish fly, bird nest daily. Staff members should be kept busy throughout the day and not on their cell phones.	10/28/2022 11:41 AM

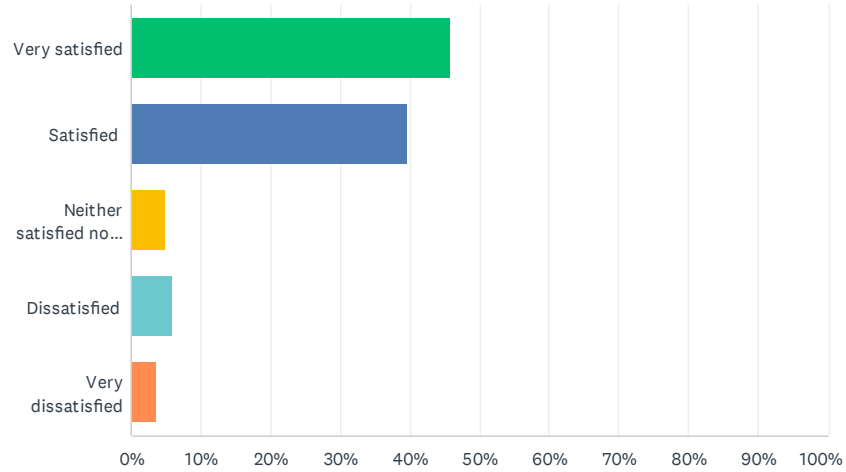
Regina Beach Yacht Club Membership Survey (2022 Season)

35	The playground structures was often dirty with bugs cobwebs etc. pressure was daily would be great to keep it clean. The young adults that work there could manage that I'm sure every morning	10/28/2022 11:36 AM
36	dan is the MAN!!	10/28/2022 11:34 AM

Regina Beach Yacht Club Membership Survey (2022 Season)

Q31 How satisfied were you with the overall quality of the Club grounds this season (clean, well-kept, etc.)?

Answered: 83 Skipped: 2

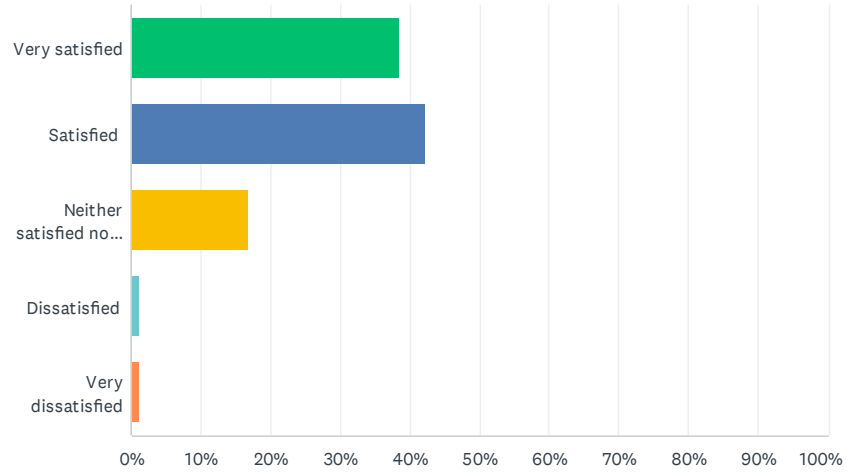


ANSWER CHOICES	RESPONSES	
Very satisfied	45.78%	38
Satisfied	39.76%	33
Neither satisfied nor dissatisfied	4.82%	4
Dissatisfied	6.02%	5
Very dissatisfied	3.61%	3
<b>TOTAL</b>		<b>83</b>

Regina Beach Yacht Club Membership Survey (2022 Season)

Q32 How satisfied were you with the west side (play ground, fire pit etc):

Answered: 83 Skipped: 2

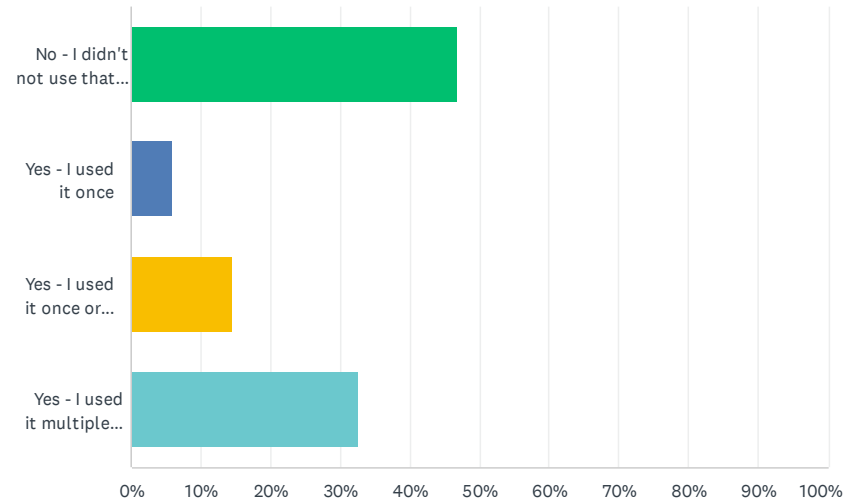


ANSWER CHOICES	RESPONSES	
Very satisfied	38.55%	32
Satisfied	42.17%	35
Neither satisfied nor dissatisfied	16.87%	14
Dissatisfied	1.20%	1
Very dissatisfied	1.20%	1
<b>TOTAL</b>		<b>83</b>

Regina Beach Yacht Club Membership Survey (2022 Season)

### Q33 Were you able to utilize the west side amenities this year?

Answered: 83 Skipped: 2



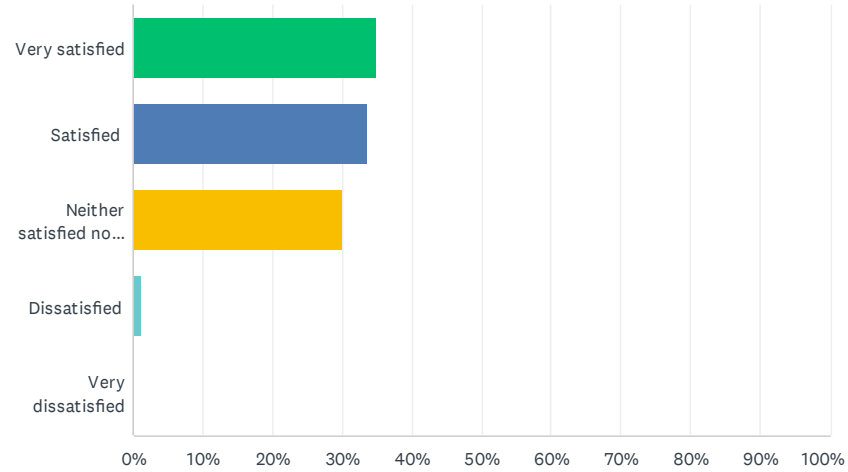
ANSWER CHOICES	RESPONSES	
No - I didn't not use that area	46.99%	39
Yes - I used it once	6.02%	5
Yes - I used it once or twice	14.46%	12
Yes - I used it multiple times	32.53%	27
<b>TOTAL</b>		<b>83</b>



Regina Beach Yacht Club Membership Survey (2022 Season)

Q34 How satisfied were you with the small beach area in front of the boat lifts on the east side?

Answered: 83 Skipped: 2

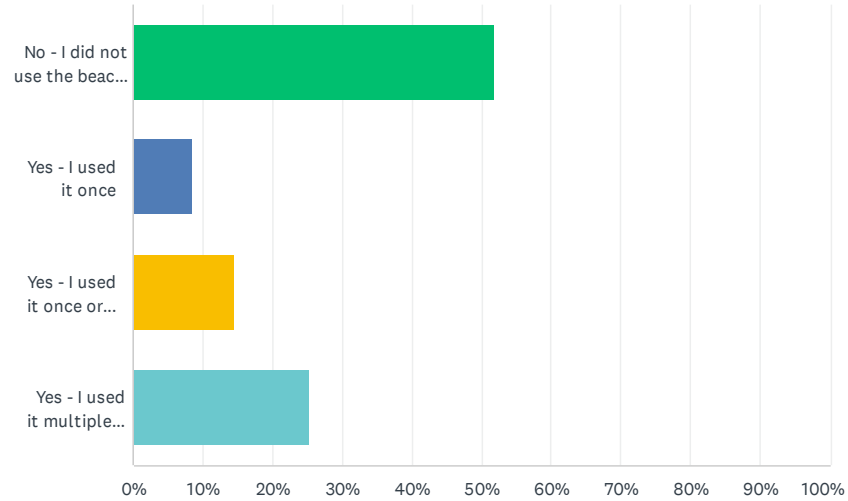


ANSWER CHOICES	RESPONSES	
Very satisfied	34.94%	29
Satisfied	33.73%	28
Neither satisfied nor dissatisfied	30.12%	25
Dissatisfied	1.20%	1
Very dissatisfied	0.00%	0
<b>TOTAL</b>		<b>83</b>

Regina Beach Yacht Club Membership Survey (2022 Season)

Q35 Were you able to utilize the small beach area on the east side?

Answered: 83 Skipped: 2

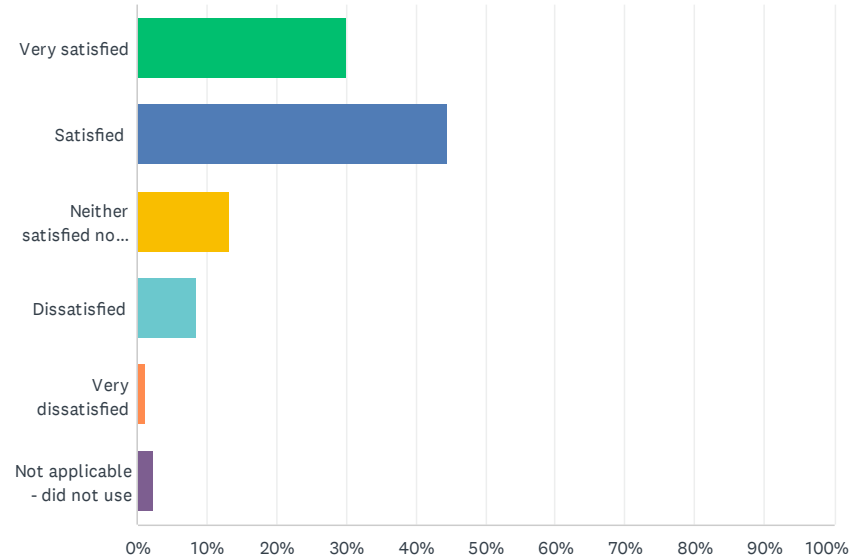


ANSWER CHOICES	RESPONSES	
No - I did not use the beach area	51.81%	43
Yes - I used it once	8.43%	7
Yes - I used it once or twice	14.46%	12
Yes - I used it multiple times	25.30%	21
<b>TOTAL</b>		<b>83</b>

Regina Beach Yacht Club Membership Survey (2022 Season)

Q36 Please rate your satisfaction with the state and cleanliness of the washroom facilities during the 2022 Season:

Answered: 83 Skipped: 2



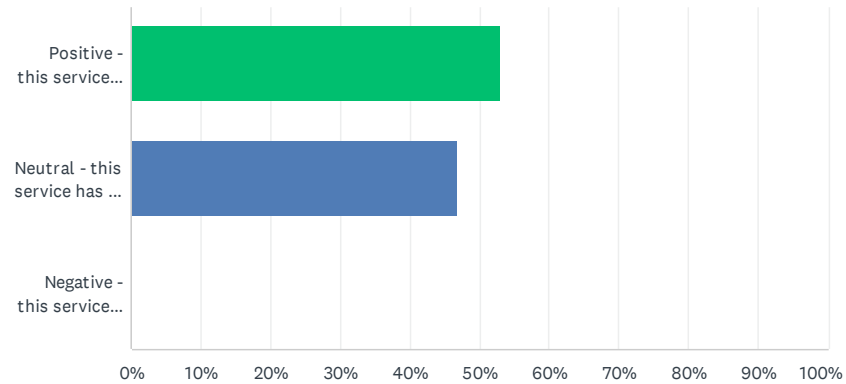
Regina Beach Yacht Club Membership Survey (2022 Season)

ANSWER CHOICES	RESPONSES	
Very satisfied	30.12%	25
Satisfied	44.58%	37
Neither satisfied nor dissatisfied	13.25%	11
Dissatisfied	8.43%	7
Very dissatisfied	1.20%	1
Not applicable - did not use	2.41%	2
<b>TOTAL</b>		<b>83</b>

Regina Beach Yacht Club Membership Survey (2022 Season)

Q37 Boat Storage - The Yacht Club offers both indoor and outdoor storage to members (for a fee). Please tell us the impact this service has on your membership.

Answered: 83 Skipped: 2

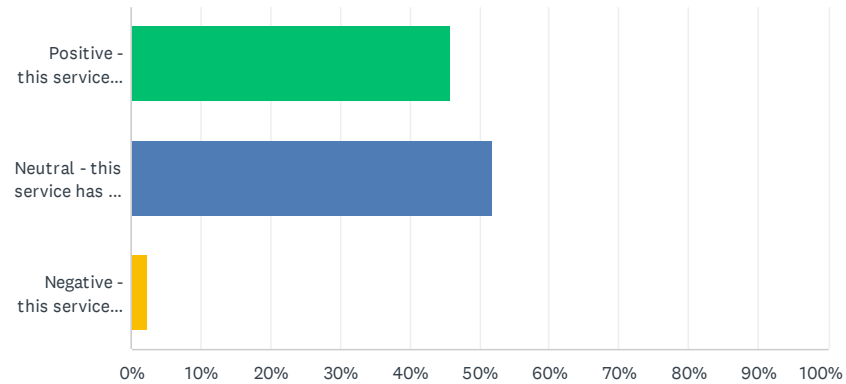


ANSWER CHOICES	RESPONSES	
Positive - this service makes RBYC more appealing for existing and potential members	53.01%	44
Neutral - this service has no impact on the value of my membership	46.99%	39
Negative - this service detracts from the member experience	0.00%	0
<b>TOTAL</b>		<b>83</b>

Regina Beach Yacht Club Membership Survey (2022 Season)

Q38 Boat Butler - A service where members can have their boat stored in dry dock and then launched and removed at request or have their boat opened and closed before and after use.

Answered: 83 Skipped: 2

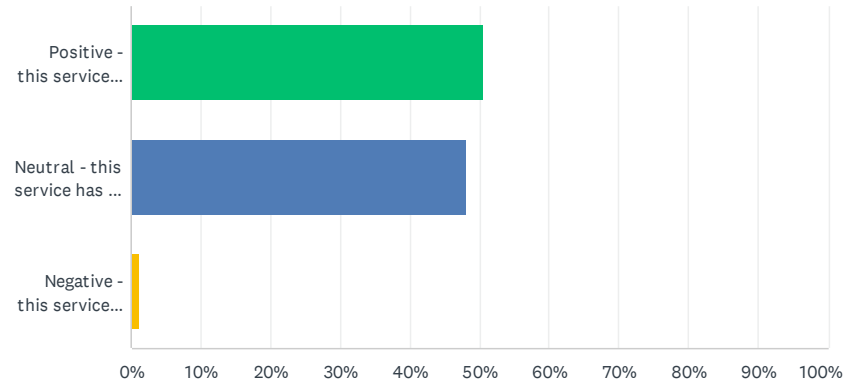


ANSWER CHOICES	RESPONSES	
Positive - this service makes RBYC more appealing for existing and potential members	45.78%	38
Neutral - this service has no impact on the value of my membership	51.81%	43
Negative - this service detracts from the member experience	2.41%	2
<b>TOTAL</b>		<b>83</b>

Regina Beach Yacht Club Membership Survey (2022 Season)

Q39 Aqua Valet Punch Cards - An service where members could have their boats untarped and re-tarped at the end of the day for an additional fee.

Answered: 83 Skipped: 2

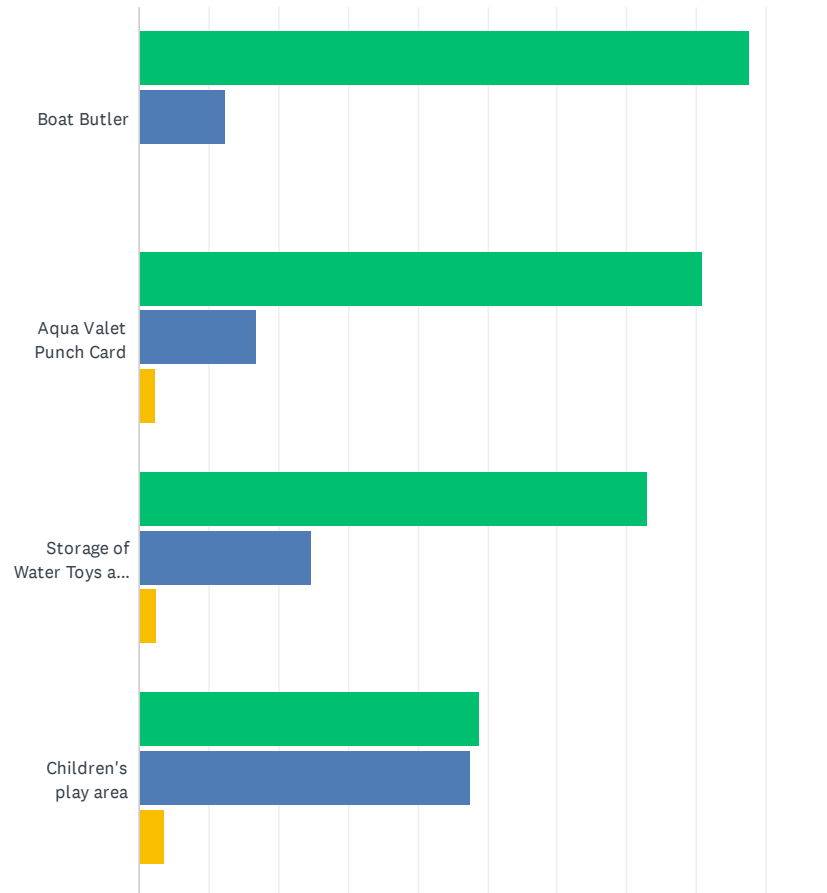


ANSWER CHOICES	RESPONSES	
Positive - this service makes RBYC more appealing for existing and potential members	50.60%	42
Neutral - this service has no impact on the value of my membership	48.19%	40
Negative - this service detracts from the member experience	1.20%	1
<b>TOTAL</b>		<b>83</b>

Regina Beach Yacht Club Membership Survey (2022 Season)

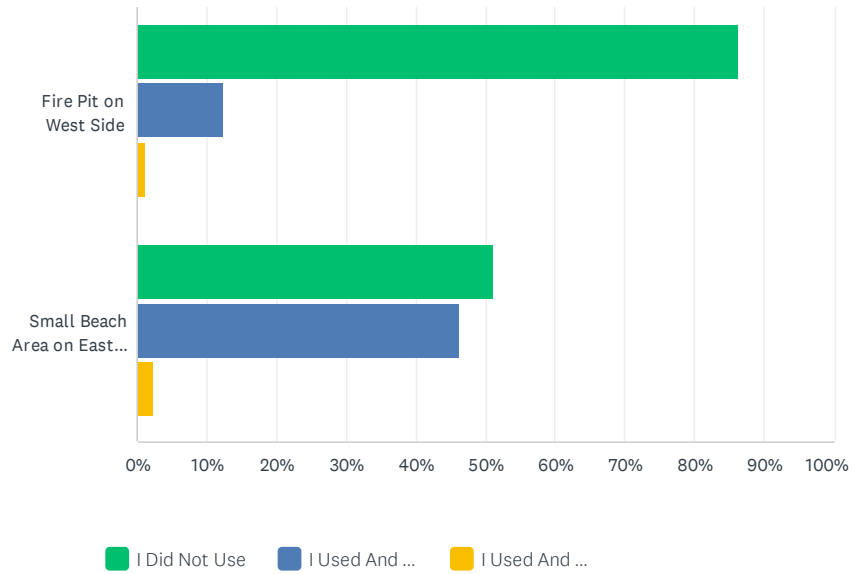
Q40 A number of services have been established to help improve the convenience and enjoyment for members. Please indicate if you were satisfied with this service or not, if you did not use you could select "I DID NOT USE"

Answered: 83 Skipped: 2





Regina Beach Yacht Club Membership Survey (2022 Season)



	I DID NOT USE	I USED AND WAS SATISFIED	I USED AND WAS NOT SATISFIED	TOTAL RESPONDENTS
Boat Butler	87.65% 71	12.35% 10	0.00% 0	81
Aqua Valet Punch Card	80.72% 67	16.87% 14	2.41% 2	83
Storage of Water Toys at Marina	72.84% 59	24.69% 20	2.47% 2	81
Children's play area	48.78% 40	47.56% 39	3.66% 3	82
Fire Pit on West Side	86.42% 70	12.35% 10	1.23% 1	81
Small Beach Area on East Side	51.22% 42	46.34% 38	2.44% 2	82

Regina Beach Yacht Club Membership Survey (2022 Season)

Q41 Are there other services, or improvements to existing services, you'd like to see offered by the Yacht Club? Please list them below..

Answered: 26 Skipped: 59

#	RESPONSES	DATE
1	The grounds need to be cleaned more often and ideally a daily morning clean up. There was always garbage, bottles and cans laying around	11/10/2022 3:06 PM
2	.	11/10/2022 7:30 AM
3	Clean the playground equipment and outside areas of spider webs. Check boats	11/9/2022 8:13 PM
4	The washrooms really require better attention. It was obvious that the toilets were not cleaned for about 3-4 weeks in a row. At the beginning of the season, the washroom was so clean and well stocked with essentials should someone forget an item at home. However, mid season, the washroom looked neglected and not many amenities. This is a small touch, but makes the club seem a bit more classy.	11/8/2022 12:32 PM
5	The building should be kept cleaner when it comes to the fish flies.	11/8/2022 12:26 PM
6	More mooring slots for Pontoon boats in the main Marina.	11/1/2022 11:17 AM
7	See previous note	10/31/2022 6:53 PM
8	Have an operational gate to keep non-members from getting down below.	10/31/2022 5:57 PM
9	There are no lights in the marina. Maybe its not a huge deal, however it would be nice to be able to see a bit better when tarping at night	10/31/2022 3:09 PM
10	Wish we would have known about the boat storage earlier and got more information on storage of tubes etc.	10/31/2022 12:27 PM
11	Existing services are great!	10/31/2022 7:42 AM
12	More security to the lower deck and boat area. Would like to see a gate back.	10/30/2022 9:18 PM
13	Marina staff deliver everything I want	10/30/2022 5:31 PM
14	Nothing at this time	10/29/2022 2:48 PM
15	As a B member use of many of the boat services are irrelevant. My answers to those questions shouldn't be taken as negative	10/29/2022 6:47 AM
16	Don't keep the Upper Deck so cool! Do more to promote the restaurant and facilities, the far west side could be further developed to accomodate special events and semi private functions	10/28/2022 11:34 PM
17	The beach..... it's amazing to have, but the kids are constantly pulling glass, dead fish and scrap metal out if there. Would be great if the staff aren't busy if they could swing a rake around for a quick clean up	10/28/2022 10:34 PM
18	None	10/28/2022 9:42 PM

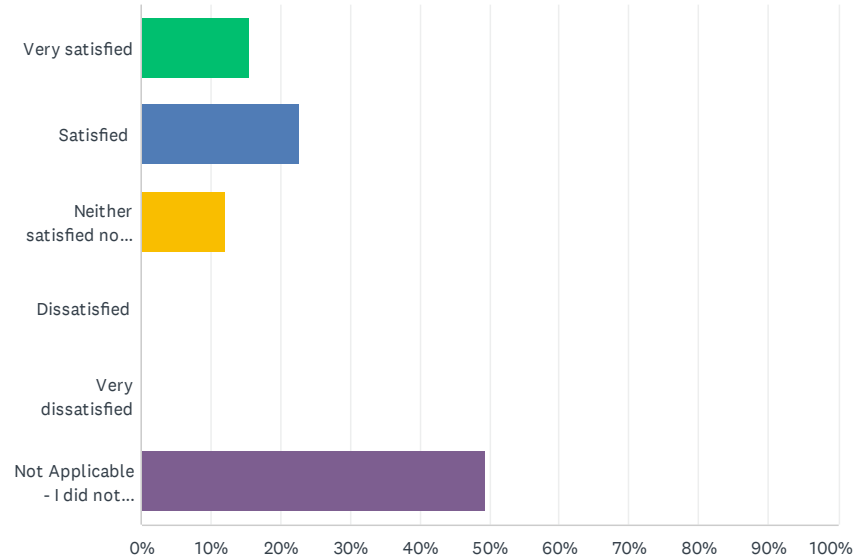
Regina Beach Yacht Club Membership Survey (2022 Season)

19	Make sure non members can't get down below. Boat cleaning	10/28/2022 4:39 PM
20	A function or two by restaurant where tickets are available to members	10/28/2022 2:53 PM
21	Love the newly developed areas. Club is looking very good	10/28/2022 12:57 PM
22	The club needs to figure a way to keep class B members. Right now there is little reason for us to continue with our membership	10/28/2022 12:13 PM
23	Clean the windows	10/28/2022 12:01 PM
24	Better storage for water toys.	10/28/2022 11:51 AM
25	I would like to see a more secure environment for people and boats with memberships since opening it up to the public.	10/28/2022 11:43 AM
26	boat cleaning. i would pay for a 2 x monthly scheduled cleaning	10/28/2022 11:35 AM

Regina Beach Yacht Club Membership Survey (2022 Season)

Q42 This year's AGM was a hybrid meeting (virtual and in-person), please rate your experience with the hybrid meeting?

Answered: 83 Skipped: 2



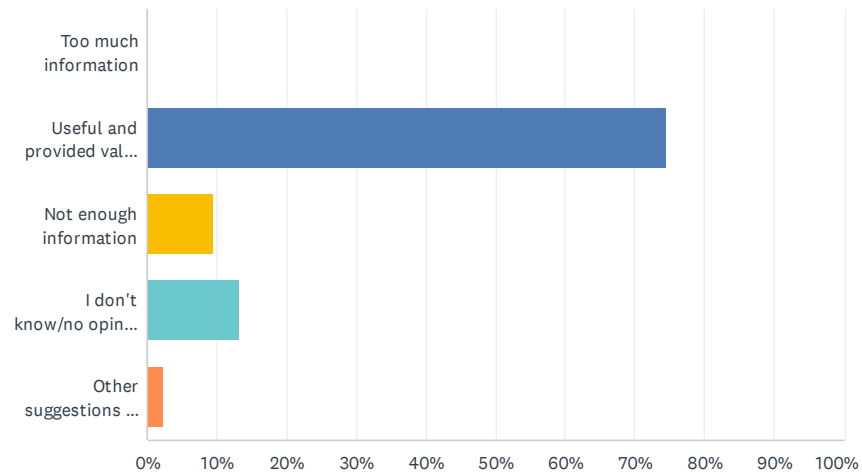
Regina Beach Yacht Club Membership Survey (2022 Season)

ANSWER CHOICES	RESPONSES	
Very satisfied	15.66%	13
Satisfied	22.89%	19
Neither satisfied nor dissatisfied	12.05%	10
Dissatisfied	0.00%	0
Very dissatisfied	0.00%	0
Not Applicable - I did not attend	49.40%	41
<b>TOTAL</b>		<b>83</b>

Regina Beach Yacht Club Membership Survey (2022 Season)

Q43 This past season the Board tried once again to provide regular communication to members to update them on the status of the Yacht Club operations due to COVID-19, special events, end of season services etc. Overall, how would you rate the quality and timeliness of the information provided to members this past season? Would you say it was...

Answered: 83 Skipped: 2



Regina Beach Yacht Club Membership Survey (2022 Season)

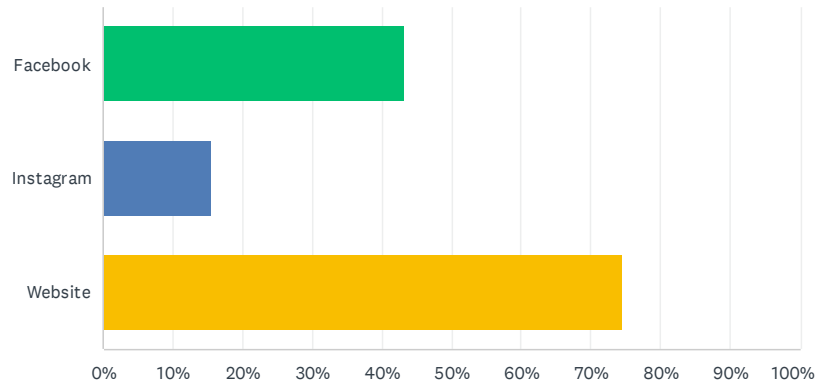
ANSWER CHOICES	RESPONSES	
Too much information	0.00%	0
Useful and provided value to myself and my family	74.70%	62
Not enough information	9.64%	8
I don't know/no opinion on this	13.25%	11
Other suggestions to improve member communications	2.41%	2
<b>TOTAL</b>		<b>83</b>

#	OTHER SUGGESTIONS TO IMPROVE MEMBER COMMUNICATIONS	DATE
1	sometimes the news came out the day or afternoon of the event, not enough time ahead to plan	10/31/2022 6:00 PM
2	Suggest an orientation package for new members - what is available, where to go for information, what communications will occur and ensure that new members are put on email list. I understand we will get a rebate on gas purchased at marina - how will we find out about this? etc	10/31/2022 12:29 PM

Regina Beach Yacht Club Membership Survey (2022 Season)

Q44 Did you reference any of the following Yacht Club social media accounts to get information on events and the Club?  
(select all that apply):

Answered: 83 Skipped: 2



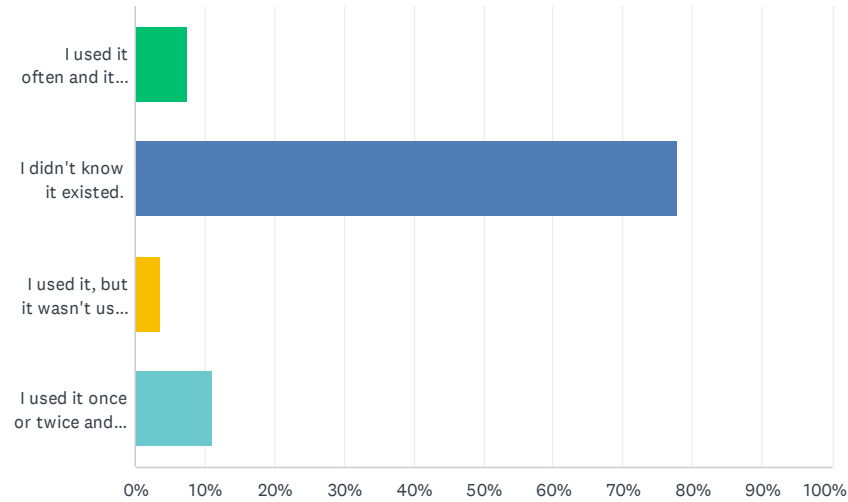
ANSWER CHOICES	RESPONSES	
Facebook	43.37%	36
Instagram	15.66%	13
Website	74.70%	62
Total Respondents: 83		



Regina Beach Yacht Club Membership Survey (2022 Season)

Q45 In 2021 we installed a weather station at the Yacht Club which allowed us to provide a real-time weather updates to members directly on our website or via a mobile app. Please select the most applicable answer to you.

Answered: 81 Skipped: 4



ANSWER CHOICES	RESPONSES
I used it often and it was great!	7.41% 6
I didn't know it existed.	77.78% 63
I used it, but it wasn't user friendly or I had an issue with the app or website	3.70% 3
I used it once or twice and it worked, but I didn't find myself using it often.	11.11% 9
<b>TOTAL</b>	<b>81</b>

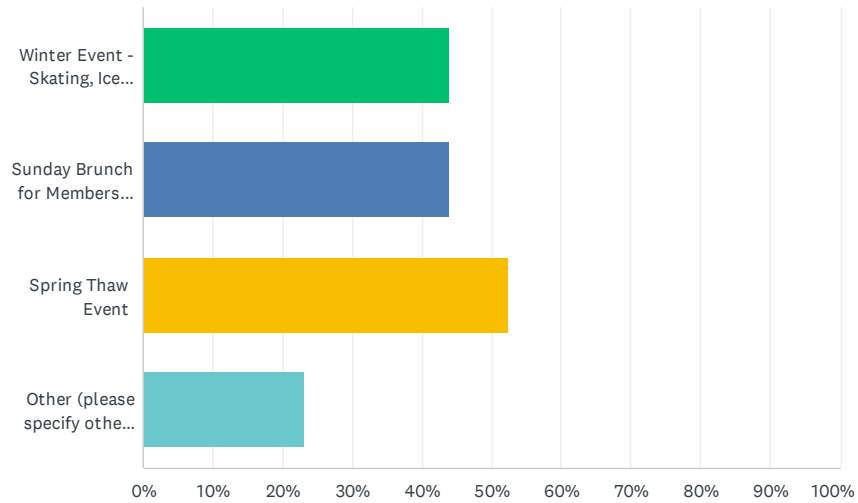
Regina Beach Yacht Club Membership Survey (2022 Season)

#	OTHER (PLEASE SPECIFY)	DATE
1	Did not use as i did not know how to acess	11/9/2022 8:15 PM
2	I didn't know about it	10/28/2022 5:12 PM

Regina Beach Yacht Club Membership Survey (2022 Season)

Q46 In the past we has hosted events in the offseason, which of the below would you be interested in attending? You can select more than one response.

Answered: 82 Skipped: 3



ANSWER CHOICES	RESPONSES
Winter Event - Skating, Ice Fishing, Hot Chocolate etc	43.90% 36
Sunday Brunch for Members throughout the season	43.90% 36
Spring Thaw Event	52.44% 43
Other (please specify other events you'd like to see in the winter months):	23.17% 19
Total Respondents: 82	

Regina Beach Yacht Club Membership Survey (2022 Season)

#	OTHER (PLEASE SPECIFY OTHER EVENTS YOU'D LIKE TO SEE IN THE WINTER MONTHS):	DATE
1	none	11/15/2022 6:03 PM
2	New Year's Levee, social evenings for members	11/13/2022 8:25 PM
3	As i am from out of town not sure if i would attend events	11/9/2022 8:19 PM
4	Not interested in attending winter events	11/6/2022 12:38 AM
5	None	10/31/2022 6:57 PM
6	a few suppers or brunches throughout the winter	10/31/2022 6:03 PM
7	Brass monkey dinners through the winter, curling rink in the marina?	10/31/2022 12:48 PM
8	Winter events? Only if as in past, by volunteers, no need to pay staff for infrequent activities.	10/31/2022 12:08 AM
9	No events of interest to us.	10/30/2022 5:34 PM
10	none	10/29/2022 3:10 PM
11	I doubt any winter events can be justified from a business persepective. Also any off season events require far greater promotion than in the past	10/28/2022 11:37 PM
12	Off season events do not interest me	10/28/2022 9:46 PM
13	Grey cup party	10/28/2022 4:44 PM
14	Simple brunch with simple food	10/28/2022 2:55 PM
15	Grey cup party New Years evebt	10/28/2022 12:58 PM
16	Family Picnic	10/28/2022 12:17 PM
17	None	10/28/2022 12:08 PM
18	Music	10/28/2022 11:52 AM
19	None	10/28/2022 11:35 AM

Regina Beach Yacht Club Membership Survey (2022 Season)

**Q47 Please share any other recommendations you have for improvements to the Yacht Club. It can be food & beverage, events or any other value add service for members!**

Answered: 28 Skipped: 57

#	RESPONSES	DATE
1	Because of allergies, I would only have been able to eat one or two items from the menu. A few choices of plainer foods would appeal to me. We were expecting a Shipwreck event, but just got an announcement that the restaurant had closed. Music and dances used to go over well.	11/13/2022 8:25 PM
2	Improved security and get that gate installed so non members do not have access to the marina and lower deck.	11/10/2022 3:16 PM
3	.	11/10/2022 7:32 AM
4	I think the use of a chit would generate some revenue There should be more incentives to join the club mine is boating. With doors open to public I think the social incentive is gone	11/9/2022 8:19 PM
5	Simplify the menu. It does not have to be fine dining. Make sure though there are chicken fingers for the kids. The restaurant should provide salty snacks when patrons order a drink. They should refresh those snacks when the kitchen is backed up. They should stop discounting meals when the kitchen is backed up.	11/8/2022 12:30 PM
6	Live music	11/1/2022 10:43 PM
7	Is it possible for the Brass Monkey to have a simpler menu, (Sandwiches Etc.) For a QUICK bite and a Beer! Alternative Menu options - IE (Allergy, Vegan, Gluten, etc.)	11/1/2022 11:24 AM
8	See previous note with regard to value for paying "B" member over being a member of the public for use of restaurant.	10/31/2022 6:57 PM
9	Bring back the food chits, it may get the members out if they have to use them up.	10/31/2022 6:03 PM
10	I know the upper deck has had its challenges over the years. But this year started out great with the BrassMonkey and then took a turn for the worst. I think that it will be always a challenge to due the operating season.	10/31/2022 5:06 PM
11	I think getting that gate in place headed down to the boats will be a good idea before something happens down there	10/31/2022 3:11 PM
12	We feel you do not need an expensive restaurant that you have to make reservations to sit and have a happy hour beverage with other members - we would have eaten more at the yacht club but the menu was very limited snd super expensive especially if you snd your fsmily were coming in from the boat to have food and beverage before heading home!	10/31/2022 7:49 AM
13	Less formal food and atmosphere.	10/31/2022 12:08 AM
14	Turn the restaurant into what it should have always been A HOT DOG STAND	10/30/2022 5:34 PM
15	Boat maintenance options. Boat wrapping. Cover repairs.	10/29/2022 3:10 PM
16	A more varied menu More like the golf course	10/28/2022 10:55 PM

Regina Beach Yacht Club Membership Survey (2022 Season)

17	In resteraunt we would like to see weekly specials or a change in menu during season.	10/28/2022 10:40 PM
18	I am happy with the status quo	10/28/2022 9:46 PM
19	Snack options. Popcom etc.	10/28/2022 5:12 PM
20	Docks are unstable and some need replacement	10/28/2022 3:17 PM
21	It would be nice to have a few more pub type menu items.e.g. Chicken fingers, sandwiches. This would provide some less expensive and simpler options.	10/28/2022 2:18 PM
22	Could there be a boat lift in conjunction with the boat valet? pontoons on my boat don't come clean after sitting in water all season( green). Potentially have member supply boat lift and supply a location to place it	10/28/2022 1:45 PM
23	More general food offered. Maybe weekend specials I liked the themed events such as Chinese night etc	10/28/2022 12:32 PM
24	Keep the upper lounge warmer	10/28/2022 12:17 PM
25	I find the club very dirty. The glass on decks, windows and bathrooms were a messy.	10/28/2022 12:15 PM
26	Well done	10/28/2022 11:52 AM
27	As mentioned, I was very concerned about the safety and security of my boat when it was open to the public. I was told a gate would be put up to the left of the entrance that would require a fob. That never happened. I'm not certain the chalk board sign was an effective security system. The 'gate' on the upper deck should have also needed a fob as anyone could and did walk past the 'members only' sign.	10/28/2022 11:49 AM
28	If you are going to let public in, lock out access to boats from day one.	10/28/2022 11:35 AM

Regina Beach Yacht Club Membership Survey (2022 Season)

Q48 Please use the space below to provide any additional comments, questions or concerns you may have:

Answered: 17 Skipped: 68

#	RESPONSES	DATE
1	.	11/10/2022 7:32 AM
2	I'm happy with the service I have received in my first year of membership. Thanks RBYC!	11/8/2022 4:35 PM
3	The building outside was an embarrassment to bring guests and to see it filthy with fish fly guts. The NW corner of the building has settled. This has led to wonky steps off the lower deck. This is dangerous. Either put up a railing and remove the steps or fix the steps so they meet code. The trees that are growing underneath the west side staircase and around the air conditioners are weeds and need to be removed. They are an eyesore and are probably a fire code violation. Our only concern about the upper deck was children who were running around and whose parents ignored the fact that their children's behavior was unacceptable in a restaurant. We observed children leaving the upper deck and climbing aboard boats that were not theirs and the parents seemed oblivious. This is a safety and a liability issue.	11/8/2022 12:38 PM
4	There were grammatical and spelling errors in this survey; not very professional.	11/6/2022 12:39 AM
5	Thanks for the opportunity to provide feedback. You are dealing with a varied group of members.	11/1/2022 11:27 AM
6	I appreciated the efforts made by the board this year with the changes. I hope the Brass Monkey or some sort of restaurant/pub service survives	10/31/2022 10:10 PM
7	None	10/31/2022 6:57 PM
8	I was really pleased with the summer and how our boating filled a large portion of it. We went out as many as 3 times a day sometimes. The marina staff were simply the best and i have only good things to say about them. The membership at RBYC is what i deem to be money well spent. My cabin is only 150 Meters from the club so we tend to head home rather than stay at the Club but the option is there and i appreciate it. Keep up the good work	10/31/2022 3:13 PM
9	We as m we movers are usually often customers at the yacht club but you cannot eat at a restaurant like this every day or even every weekend — we need more pub grub! Or food for all ages and the discount thst the members got at restaurant everyone got snd thfn we paid the Rbyc fee as well ! I do not understand when you are paying a 650\$ membership fee for the restaurant apart from your mooring fee what a member is getting when the public can walk in and eat and use most of the services for nothing — what is the purpose of the 650\$ membership fee? Especially when they had member events and they takes on additional charges for the members plus the cost of food snd drinks!	10/31/2022 7:56 AM
10	Investing in the Yacht Club has helped us enjoy the lake and all it has to offer. Thank you.	10/29/2022 3:12 PM
11	We need to make sure the RBYC artifacts and photos are preserved and displayed properly. Several were moved and or not prominently displayed.	10/28/2022 11:40 PM
12	I know it's hard to please everyone I also know you are trying! We enjoy the restaurant and would probably like the menu more casual ! I got somewhat tired of trying to decide what to order! Probably a little more varied For instance a baked potato etc	10/28/2022 10:58 PM
13	Non member wondering around	10/28/2022 4:45 PM
14	Overall very pleased with the Upper Deck and Marina services and staff.	10/28/2022 2:20 PM
15	Keep up the good work. Very impressed with the positive changes the club has made.	10/28/2022 12:58 PM

Regina Beach Yacht Club Membership Survey (2022 Season)

16	Keep the upper lounge warmer	10/28/2022 12:17 PM
17	No comment	10/28/2022 11:49 AM